



RAJASTHAN HIGH COURT, JODHPUR

Phone No. 0291-2541338, 2545516 Fax No. 0291-2546974, Pin Code – 342001, Email – hc-rj@nic.in



RAJASTHAN HIGH COURT, JODHPUR

Request for Proposal (RFP)

FOR THE SUPPLY OF 1134 CLASS-2 DIGITAL SIGNATURE CERTIFICATE
WITH USB KEY FOR USE OF JUDICIAL OFFICERS OF RAJASTHAN UNDER
E-COURT PROJECT

Rajasthan High Court, Jodhpur (Rajasthan)
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ABBREVIATIONS & DEFINITIONS

Authorised Signatory	The bidder's representative/ officer vested (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/ authority having the Power of Attorney (PoA) from the competent authority of the respective Bidding firm.
Bidder	"Bidder" means any firm/ agency/ company/ contractor/ supplier/ vendor responding to Invitation for Bids and which is participating in the Bid. Also called offeror or quoter.
Contract	"The Contract" means a legally enforceable agreement entered into between Rajasthan High Court and the selected bidder(s) with mutual obligations.
Day	"Day" means a calendar day as per GoR/ Gol.
EMD	Earnest Money Deposit
FOR/ FOB	Freight on Road / Freight on Board
Gol/ GoR	Govt. of India/ Govt. of Rajasthan
Goods	"Goods" means a tangible physical product that can be contrasted with a service, which is intangible i.e. all the products which the bidder is required to supply to Purchaser under the Contract.
INR	Indian Rupee
ISI	Indian Standards Institution
ISO	International Organisation for Standardisation
IT	Information Technology
ITB	Instruction to Bidders
LD	Liquidated Damages
LoI	Letter of Intent
ML	Manufacturing License
NIT	Notice Inviting Tender
OEM	Original Equipment Manufacturer
PAN	Permanent Account Number
PC	Procurement Committee
PQ	Pre-Qualification
Project Site	"The Project Site", wherever applicable, means the designated place or places
PSD/ SD	Performance Security Deposit / Security Deposit
Purchaser/ Tendering Authority	Person or entity that is a recipient of a good or service provided by a seller (bidder) under a purchase order or contract of sale. Also called buyer. RHC in this RFP document.
RFP	Request for Proposal (Bidding document), an early stage in procurement process, issuing an invitation for suppliers, through a bidding process, to submit a proposal on a specific commodity or service.
RHC	Rajasthan High Court, Jodhpur
RISL	RajCOMP Info Services Limited
Services	"Services" means the services to be delivered by the successful bidder and as intangible equivalent of an economic good.
SLA	Service Level Agreement is a negotiated agreement between two parties wherein one is the customer and the other is the service provider. It is a service contract where the level of service is formally defined. In practice, the term SLA is sometimes used to refer to the contracted delivery time (of the service) or performance.
State Government	Government of Rajasthan.
STQC	Standardisation Testing and Quality Certification, Govt. of India
TIN	Tax Identification Number
TPA	Third Party Inspection Agency
USB	Universal Serial Bus (USB) is a specification to establish communication between devices and a host controller (usually a personal computer), which has effectively replaced a variety of earlier interfaces such as serial and parallel ports.
VAT/ CenVAT/GST	Value Added Tax/ Central VAT/Goods and Services Tax
WO/ PO	Work Order/ Purchase Order
Working Day	A Working Day from 10:00 AM to 05:00 PM except Rajasthan Government Holidays.
BoQ	Bill of Quantity
BoM	Bill of Material



DISCLAIMER

The information contained in this Request for Proposal (RFP) document or subsequently provided to Applicant(s), whether verbally or in documentary form by or on behalf of the Registrar General, Rajasthan High Court, Jodhpur, or any of their employees or advisors, is provided to Applicant(s) on the terms and conditions set out in this RFP document and any other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by the Rajasthan High Court or its representatives to any other party. The purpose of this RFP document is to provide interested parties with information to assist the formulation of their Application and detailed Proposal. This RFP document does not purport to contain all the information, which each Applicant may require. This RFP document may not be appropriate for all persons, their employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP document. Certain applicants may have a better knowledge of the proposed Project than others. Each applicant should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP document and obtain independent advice from appropriate sources. Rajasthan High Court, its employees and advisors make no representation or validity period and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the RFP document. Rajasthan High Court may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.



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NOTICE INVITING TENDER

No. HC/SK/2019-20/352

Dated: 04.09.2019

Rajasthan High Court, Jodhpur invites bid for “**The supply of 1134 Class-2 Digital Signature Certificate with USB Key for use of Judicial Officers of Rajasthan under e-Court Project**”. For implementation of this purchase, Request for Proposal (RFP) is invited from eligible Govt./Non-Govt/Private Sector firms / agencies/ organisations. All details related to this RFP can be viewed and downloaded from website: <http://eproc.rajasthan.gov.in> & <http://hcraj.nic.in>. RFP document can also be seen in NIT exhibited on website <http://www.dipronline.org>. Proposal shall be submitted online in electronic format on website: <http://eproc.rajasthan.gov.in>.

Cost of Tender Document (non-refundable) (in Favour of Registrar General, Rajasthan High Court, Jodhpur)	Rs. 2000/- (Rupees Two Thousand Only)
RISL Processing Fee (non-refundable) (in Favour of MD, RISL, Jaipur)	Rs. 1000/- (Rupees One Thousand Only)
Estimated Project Cost	Rs. 1360800/- (Rupees Thirteen Lakh Sixty Thousand Eight Hundred only)
Earnest Money Deposit (EMD)	2% of estimated cost of items for which bid is submitted
Publishing Date/Time	06.09.2019 at 10:00 A.M.
RFP Download Start Date/Time	06.09.2019 at 10:30 A.M.
Bid submission Start Date/Time	06.09.2019 at 11:00 A.M.
RFP Download End Date/Time	16.09.2019 at 04:30 P.M.
Bid submission End Date/Time	16.09.2019 at 05:00 P.M.
Submission of Banker's Cheque/Demand Draft/ Bank Guarantee for Tender Fee, EMD, and Processing Fee*	17.09.2019 at 02:00 P.M.
Bid Opening Date/Time	17.09.2019 at 03:00 P.M.

Note:

- (1) Tender fees and processing fee shall be deposited by the bidders separately as applicable by way of DD/Banker's cheque as per above before the last date and time prescribed for online submission of bids.
- (2) Bid Validity 180 Days from the last date of bid submission.
- (3) In case, any of the bidders fails to physically submit the Banker's Cheque/Demand Draft for Tender Fee, EMD, and RISL Processing Fee up to 17.09.2019 at 02:00 P.M., its Bid shall not be accepted..
- (4) The Banker's Cheque/ Demand Draft/ Bank Guarantee should be drawn in favour of “**Registrar General, Rajasthan High Court, Jodhpur**” payable at “**Jodhpur**” from any Scheduled Commercial Bank.

By Order

Registrar (Admn.)



OBJECTIVE

The Rajasthan High Court, Jodhpur has been implementing the e-Courts Project in all District & Subordinate Courts (financed by GOI). The scope of the Tender is to equip all the District & Subordinate Courts with necessary Hardware Items for Court Complexes in the State of Rajasthan for its computerization.

Rajasthan High Court, has a requirement for Purchase of Class II Signature Certificates (DSC) for Judicial Officers for signing of documents and mails through Registration Authority (RA module).

Sealed Tenders for Hardware, valid for a period given in RFP, are invited to supply, install and operationalize the items as given in the **“Annexure 2: Technical Specification”**.



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INVITATION FOR BIDS (IFB) & NOTICE INVITING TENDER (NIT)

- 1) Rajasthan High Court, Jodhpur invites electronic bid (eBid) proposals from reputed, competent and professional Information Technology (IT) Firms, who meet the minimum eligibility criteria as specified in this bidding document for **"The supply of 1134 Class-2 Digital Signature Certificate with USB Key for use of Judicial Officers of Rajasthan under e-Court Project"**, as detailed in the section titled "scope of work" of this RFP document.
- 2) The complete bidding document has been published on the website <http://eproc.rajasthan.gov.in>, for the purpose of downloading.
- 3) Bidders who wish to participate in this bidding process must register on <http://eproc.rajasthan.gov.in>.
- 4) To participate in online bidding process, Bidders must procure a Digital Signature Certificate (Type III) as per Information Technology Act-2000 using which they can digitally sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency, i.e. TCS, safecrypt, Ncode etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC.
- 5) A single-stage one envelope selection procedure shall be adopted.
- 6) Bidder (authorised signatory) shall submit their offer on-line in Electronic formats both for technical and financial proposal. However, DD for Tender Fees, RISL Processing Fees, EMD and one set of All Document should be submitted physically at the office of the Tendering Authority as prescribed in NIT and the scanned copy of the same should also be uploaded along with the technical bid/ cover.
- 7) RHC will not be responsible for delay in online submission due to any reason. For this, bidders are requested to upload the complete bid well advance in time so as to avoid 11th hour issues like slow speed; choking of web site due to heavy load or any other unforeseen problems.
- 8) No contractual obligation whatsoever shall arise from the RFP/ bidding process unless and until a formal contract is signed and executed between the tendering authority and the successful Bidder.
- 9) RHC disclaims any factual/ or other errors in this document (the onus is purely on the individual bidders to verify such information) and the information provided herein are intended only to help the bidders to prepare a logical bid-proposal.



Scope of Work

Rajasthan High Court requires Class II Digital Signature Certificate with USB Crypto Token to be used by Judicial Officer for Signing of documents, mails etc. as specified in Annexure-2

Office will responsible only for the provision of the complete application forms to the vendor. All subsequent process from verification, issuance of DSCs to delivery of USB Crypto Token containing DSCs will be done by the vendor.

The complete scope of work is defined as per below however final scope of work will be based on the Mode adopted by the RHC while awarding the Work Order to the vendor.

1. Digital Signature Issuance & Delivery

a. **Generation and Issuance of Digital Signature Certificates**

Rajasthan High Court will provide the list of the officials/application forms for whom Digital Signature Certificate (DSCs) are to be generated, as per the requirement. There should be an option for applicants to register themselves in the CA website. Print out of the registration form will be sent to Registration Authority (RA) for verification along with Applicant's Sign, Organization Seal and other required documents. Registration Authority (RA) will forward the application forms to Certifying Authority from designated officer. Vendor has to undertake all verifications as may be required for processing the request and issuing USB tokens. Vendor shall review the applications and generate Class-II Digital Signature Certificates (with both Individual Signing and Encryption) for the applicants in accordance to the specifications mentioned in the bid document. Following needs to be provided by the vendor:

- Applicants should be informed regarding generation of the Digital Signature Certificate by CA (via email or SMS).
- A system generated mail should be sent to the applicants with a copy to our Registration Authority (RA) email ID at least -45- days before expiry of their Digital Signature Certificate.

b. **Downloading & Installation of Digital Signature Certificates to FIPS Certified USB Crypto Token**

- Selected vendor shall download & install the Digital Signature Certificates (DSCs) to FIPS Certified USB Crypto Token as per the standards/ guidelines of Controller of Certifying Authorities (CCA), Government of India.
- Selected vendor shall also test the USB Crypto Token while transferring the DSCs to USB tokens, and make sure the DSCs are downloaded/ installed to working USB tokens.

c. **Supply & Delivery of USB Crypto Token (installed with DSCs)**

- The selected vendor shall supply all the USB Crypto Token with Digital Signature Certificates, to the designated locations in desired timeframe as specified by Rajasthan High Court.
- The selected vendor shall provide the required SDK/device drivers, software (with admin Module), USB token should be plug and play type for client machines and should be with preloaded token drivers/SDK setup for the user system. And these crypto-tokens should be compatible with Windows 7 & above versions and Ubuntu O.S. (as provided by Hon'ble E-Committee).



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d. Installation / commissioning of DSC

- The successful vendor will have to provide the necessary support for all installation / commissioning related issues for DSC & crypto tokens. Vendor has to provide all necessary customization/applications needed to make the DSC/Crypto tokens operational in Rajasthan High Court's CBS/Domain PCs without any cost.

2. Online Portal for Application

- a The issuance process of Digital Signature Certificate should be hassle free.
- b There should be an online portal of vendor for uploading the scanned copy of the application forms for Digital Signature Certificate in ZIP format or quick proceedings of Digital Signature Certificate. Portal should be active 24*7 and should be open on Rajasthan High Court's PC (Domain PC) along with internet PC.
- c Vendor has to prior update to Rajasthan High Court's Registration Authority about any change/ modification/ maintenance activity in the portal.

3. MIS and Reports

- a MIS and Reports button should be available in the portal and Registration Authority should be able to apply filters before fetching out reports.
- b Reports should be exportable in excel and PDF. MIS Reports and details of the Digital Signature Certificate issued, pending, available, expiry date etc. should be 24*7 available to the website and should be exportable to PDF & XLSX.

4. Issuance & Delivery Timeline

- a Digital Signature Certificate should be issued within -24- hours of receipt of application forms or through electronic KYC.
- b If there is any discrepancy in the application form of Digital Signature Certificate, it should be informed/updated in the portal within -04- hours from the time of upload.
- c For Rajasthan High Court's top executives' urgent facilitation, vendor must have to maintain a buffer stock of -10- USB Crypto Token at Rajasthan High Court's designated office and there should be provision of issuing Digital Signature Certificate in -02- hours of receipt of application form for such cases. The buffer stock qty. can be modified at any point of time by Rajasthan High Court at its own discretion.
- a USB Crypto Token must be delivered within -07- working days of placing the purchase order.

5. Validity and e-Token validity period

- a Validity of Digital Signature Certificate should of -02- years. The USB token shall be provided with comprehensive validity period of 2 years from the date of delivery of the respective token.
- b An auto generated alert via email & SMS should be sent to the user before -45- days of expiry of their Digital Signature Certificate with CC to Rajasthan High Court's Registration Authority (RA).

6. Training and Support

The vendor will be liable to provide training to Rajasthan High Courts officials at desired location whenever required during the contract period without any additional cost. The training shall cover the whole process of issuance & delivery of Digital Signature.



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No extra costs will be payable by the Rajasthan High Court on account of any item (Media Sets, Manuals/User Guides/Administration Manuals for the products being supplied) or services or by way of any out of pocket expenses, including travel, boarding and lodging etc. The vendor cannot take the plea of omitting any charges or costs and later lodge a claim on the Rajasthan High Court for the same.

7. Helpdesk Requirement

- a The vendor shall provide online dedicated support and helpdesk services through phone, email and SMS alerts by qualified and competent support team for assisting users. Application Form related issues should be brought into Rajasthan High Court's notice within 4 Hours and all other issues should be resolved within maximum 5 hours from the call logging.
- b Escalation Matrix should be in place for all issues which needs to be provided by the vendor after awarding the Rate Contract and same should be available & updated on online portal.
- c The Vendor support staff should be well trained to effectively handle queries raised by the Rajasthan High Court.
- d It is the responsibility of the successful vendor to provide genuine and quality FIPS Certified USB Tokens (as per guidelines of CCA). If any of the USB Token is found defective/non-functional/non-responsive within the validity period time period, the successful vendor (who supplied that particular DSC and Token) shall be asked to replace that USB Token with DSC downloaded afresh, within 4 working days from the replace request. The Rajasthan High Court shall provide a fresh application for reissuance of DSC (if required).
- e If DSC gets deleted from USB token unknowingly, the selected vendor may be asked to re-generate DSC for that particular individual on the same USB Token or new USB token (as per the requirement of the Rajasthan High Court).
- f The successful vendor shall also provide online technical support for configuration, installation and troubleshooting, etc. as and when required in all respects through their own set-up or through any of its regional channel partner throughout the country. The successful vendor shall have to provide a helpline number with call logging facility with escalation matrix to the Rajasthan High Court to which service/ complaint call shall be made.
- g The successful vendor shall also assist the Rajasthan High Court in extraction of public key out of the DSCs and provide necessary support in integration of the public keys with the applications.
- h successful vendor shall have to do the follow-up with users (Actual subscriber of DSC) to complete verification process of KYC (OTP, email or any other verification to be done), wherever applicable.

8. Help Desk Setup:

- a A Helpdesk shall be set-up for facilitating and monitoring of validity period services provided by the successful bidder through the service support centers / Resident Engineers.
- b Whenever any user notices any defect in his / her items, the user will visit the authorized Service Support centre / Resident Engineer (as per the contact address provided by the Bidder) at the District level and report the defect. The user shall afford all reasonable opportunity for the authorized support service centre to inspect such defects. The Service Centre/ Resident Engineer shall expeditiously cause to repair the defective goods or parts thereof or replace the defective goods or parts thereof with brand new genuine/



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authentic ones having similar or higher specifications, at no cost to the Purchaser and user on the same day and return the items to the user.

c. The Bidder shall:

- Provide necessary telephonic support to all the users facing issues related to non-timely support / service from the Bidder's Service support centers / Resident Engineers deployed by the Bidder
- Register the defects reported at any of the service support centre / Resident Engineer in system, generate ticket number and take steps to resolve the complaint and inform the user/complainant and / or take feedback from the user / complainant.
- Regular updation and maintenance of user call details and details of tickets generated and complaints resolved and submit reports to R.H.C. on monthly / quarterly basis, as may be decided

9. Supply and Delivery of Items

The selected bidder shall: The selected bidder is expected to carry out all activities covering Supply including delivery and documentation, Testing, Quality Inspection in coordination with Rajasthan High Court. Detailed scope of work for the project is as given below:

- a. Supply all the required items, as mentioned in the BOM given in **Annexure-1 titled "Bill of Material (BoM)"**, and having the specifications and all other accessories as mentioned in the Specifications provided in **Annexure-2 titled "Technical Specifications"** at Rajasthan High Court, Jodhpur / Jaipur and District & Subordinate Courts of Rajasthan.
- b. Conduct 100% Quality inspection and testing and ensure that each and every Item complies to the specifications given in **Annexure-2 titled "Technical Specifications"** and ensure that there should not be any physical damage(s) and shall contain all the required items and accessories before declaring all the items as "Ready for delivery".

10. DELIVERY PROCESS:-

- a. All aspects of safe delivery shall be the exclusive responsibility of the Vendor. At the destination Site, the cartons will be opened only in the presence of concerned Nodal Officer(s) of District Court Computer Committee and Vendor's representative and the intact position of the Seal for not being tampered with shall form the basis for receipt in good condition.
- b. Vendor must apply to the respective authority for issue of road permit /waybill in time.
- c. Delays on account of getting relevant permits shall not make Vendors' eligible for waiver of penalties.
- d. Delivery Challans needs to be signed and stamped on completion of delivery of items. In case any discrepancy with regard to sign, stamp or date etc. on above Delivery Challans is observed, a mail from concerned Nodal Officer may be treated as Delivery Challan.
- e. The Vendor should install all the items at specified site without any additional charge.
- f. Though, the Rajasthan High Court will provide all the necessary documents for ensuring smooth delivery of goods at the respective destinations, it is the responsibility of the Vendor to deliver the goods in time.

11. APPLICABLE LAW:-

- a. The Agency shall be governed by the Laws and Procedures established by Government of India/State of Rajasthan, within the framework of applicable legislation and enactment



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made from time to time concerning such commercial dealings/processing.

- b. All disputes in this connection shall be settled in Jodhpur Jurisdiction only.
- c. The Rajasthan High Court also reserves the right to modify/relax any of the terms & conditions of the Tender by declaring / publishing such amendments in a manner that all prospective Vendors / parties to be kept informed about it.
- d. The Rajasthan Transparency Public Procurement Act, 2012, Rajasthan Transparency in Public Procurement Rules, 2013 and GF&AR

12. INSTALLATION PROCESS

- a. During installation at site, if any item is found to be defective or broken, it will be replaced with new one by the Vendor at its own cost and risk within 15 days from the date on which the Vendor has been informed of such damage.
- b. Consolidated Installation Report, based on the successful installations of the individual items, shall be duly verified by the System Officer/System Assistant of the district and counter signed by the Nodal Officer of District Court Computer Committee in District Court Complexes.
- c. In case when the supply and installation work is carried out at Taluka Court Complexes then such Consolidated Installation Report shall be duly verified by the System Officer of the district and counter signed by the senior most Judicial Officer of the Taluka Court Complexes and Nodal Officer of District Court Computer Committee.
- d. It may be noted that only the items technically tested/accepted as per Work Order shall be installed as per ANNEXURE- 18 : Delivery Challan cum Installation Report.



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Information and Instructions to the bidders

1. Eligibility Criteria:

The RFPs shall qualify based on the following eligibility criteria-

No.	Basic Requirement	Specific Requirements	Documents Required
1.	Legal Entity	1.The bidder should be a company/Distributor/ registered firm. 2. The Bidder shall be an OEM/Distributor. In the alternative, an OEM may authorize its one or more Partner to bid.	1. Copy of Certificate(s) of incorporation/Registration 2. Authorization Certificate from OEM (in case of partner)
2.	Net Worth	The net worth of the bidder in the last financial year, i.e. 2017-2018, should be positive. The bidder's total annual turnover from sales and support services of servers in India should be Rs. 6,00,000/- aggregate in last three years:	Consolidated CA Certificate with CA's Registration Number/ Seal indicating net worth of the firm in last three financial years.
4.	Sales in India	The OEM/Distributor should be ready to supply in one shot in specific time.	Statutory Auditor Certificate or Certificate from the Company Secretary of the OEM / Distributor clearly specifying year wise sales of items in India.
5.	Tax registration and clearance	The Bidder should have a registered number of i. GSTIN/VAT/Sales Tax/GST(if applicable) where his business is located; ii. Service Tax iii. Income Tax / PAN /GSTIN/ TIN number.	- Copies of relevant registration certificates - Valid GSTIN/VAT clearance certificate upto date from the CTO of the circle concerned/ PAN No.
6.	Blacklisting	A bidder who is blacklisted from any other Govt. Institution is not eligible to participate in this project while under sanction by RHC. Similarly, at the time of bidding, the firms black-listed / debarred from participating in any procurement activities for fraudulent or corrupt practices by any State or Central Government or UT in India are not allowed to bid.	A Self Certified letter as given in the Annexure-12
7.	Service Support Centre	1. The bidder should have Service Support Centre / Resident Engineers available at District Head Quarter. 2. If the Bidder does not have any operational Service Support Centre /Resident Engineer in above places, the bidder shall submit an undertaking to establish Service Support Centres / appoint and deploy Resident Engineers at Distinct Headquarters within 30 days from the Date of Issue of Work Order and before signing of Agreement.	Details / Undertaking for setting up Service Support Centres / deployment of Resident Engineers in Rajasthan.
8.	Experience in implementation and management of such projects/ schemes	Minimum three year of experience in implementation of this project. The work-orders and/or any other supporting documents/experience certificates issued by a competent authority of the client pertaining to such works done satisfactorily in the past should be provided.	Executed supply order/experience certificate. Proof of completion of at least two multi-locations similar IT hardware supply or other similar projects for each item (individual) worth of minimum amount of Rs. 50,000/- , for each enclose relevant Documentary proof. Self Certification on company's Letter Head signed by the authorized signatory as given in the format attached below to be furnished by the bidder in compliance of this clause. However, Rajasthan High Court, Jodhpur reserves the right to seek additional supporting documents for the above Projects.

Note: 1. GST Registration/ VAT or Service Tax or Payment Clearance Certificate upto date are necessary while submitting the bids.

2. Bidder is to fill the above Annexure and indicate the page numbers of the supporting documents in proof while submitting response to the eligibility criteria.

2. Evaluation Criteria:-

Eligible RFPs shall be evaluated on the basis of the evaluation criteria. Proof of eligibility of all applicants shall be examined to confirm if the eligibility criteria are met. The bidder who fails to meet one or more of the stipulated eligibility criteria shall be declared as "ineligible/non-responsive".



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3. **Declarations:**

Every bidder is supposed to submit a declaration in following annexure:-

Annexure A:- Compliance with the Code of Integrity and no Conflict of Interest.

Annexure B:- Declaration by the Bidder regarding qualifications.

Annexure C:- Grievance Redressal during procurement process.

Annexure D:- Additional Condition of Contract.

4. **The bidder to inform himself fully:**

The bidder shall be deemed to have been fully satisfied himself as to the scope of the task as well as all the conditions and circumstances affecting implementing of the Project. Should he find any discrepancy in the RFP document including terms of reference, he may submit his issue/question in writing at least a week before Pre-Bid Conference.

5. **Evaluation of the Proposals**

Only the proposals received upto due date and time at the designated place will be considered for evaluation. To facilitate evaluation, Office of Registrar General, Rajasthan High Court may, at its sole discretion, seek clarification in writing from any bidder.

6. **Method for submission of the Proposal:**

Proposals shall be received on e-portal i.e. <http://eproc.rajasthan.gov.in> by Project Authority in two parts i.e. Technical Proposal and Financial Proposal (BoQ).

7. **Documents comprising the Bid-**

a. A single stage-one envelope/ cover system shall be followed for the bid:

I. Technical Bid & Financial Bid

1. Technical Bid shall include the following documents:

S.No.	Documents Type	Document Format
1	Covering Letter – Technical Bid	On bidder's Letter Head duly signed by authorized signatory
	Fee Details	
2	Tender Fee	Scanned copy of Fee Receipt / DD/ Banker's Cheque
3	RISL Processing Fee	Scanned copy of DD/ Banker's Cheque
4	EMD (2% of estimated cost of items for which bid is submitted)	Scanned copy of DD/ Banker's Cheque / Bank Guarantee as per RTPP Rules, 2013
	Pre-Qualification Documents	
5	Format of Covering Letter	as per Annexure-6
6	Tender Form	as per Annexure-6
7	Proposal Format for Organization	as per Annexure-7
8	Bidder's Authorization Certificate	as per Annexure-8
9	Self Declaration No Blacklisting	as per Annexure-9
10	RTGS Details	as per Annexure-18
11	All the documents mentioned in the "Eligibility Criteria", in support of the eligibility	As per the format mentioned against the respective eligibility criteria clause
	Technical Documents	
12	Compliance Sheet for the supplied items	as per Annexure-3 (B) by OEM on his Letter Heads.
13	Undertaking of Authenticity	On Non Judicial Stamp Paper of Rs. 100 as per Annexure-11
14	Financial Bid Undertaking	as per Annexure-12
15	Manufacturer's Authorization Format	as per Annexure-14
16	Service Support Details (At district Headquarter)	as per Annexure-17
Note : Please note, the Financial Bid undertaking needs to be submitted along with the Technical Bid. Price Bid needs to be submitted only on e-procurement website as per the BoQ template.		



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2. Online Bids submitted in one Envelopes as Follows:

Sr.No.	Documents	Content	File Types
1.	EMD	The scanned copy of EMD instruments	.PDF
2.	Eligibility Criteria	The requirements as mentioned from	.PDF
3.	Technical Bid with Compliance Statement	The certified copies of documents as per Annex. –2 and compliance statement as per Annex. -3	.PDF
41.	Financial Bid (BoQ)	Gross Total Value Financial Bid as per Annexure – 4	.XLS

8. Validity of the Proposal

The proposal shall remain valid for consideration for a period of 180 days from the date of opening of Technical Bid. This validity can be extended for a further period not more than 120 days with consent of the bidders.

9. Modification/withdrawal of the Proposal:

No bid shall be withdrawn/substituted or modified after the last date and time fixed for receipt of bids.

10. The bidders should note the following

- That the incomplete RFP in any respect or those that are not consistent with the requirements as specified in this Request for Proposal Document or those that do not contain the Covering Letter or any other documents as per the specified formats may be considered non-responsive and liable for rejection.
- Strict adherence to formats, wherever specified, is required.
- All communication and information should be provided in writing.
- No change in/or supplementary information shall be accepted once the RFP is submitted. However, Project Authority reserves the right to seek additional information and/or clarification from the Bidders, if found necessary, during the course of evaluation of the RFP. Non submission, incomplete submission or delayed submission of such additional information or clarifications sought by Project Authority may be a ground for rejecting the RFP.
- The RFP shall be evaluated as per the criteria specified in this RFP Document. However, within the broad framework of the evaluation parameters as stated in the RFP, R.H.C. reserves the right to make modifications to the stated evaluation criteria, which would be uniformly applied to all the Bidders.
- The Bidder should designate one person ("Contact Person" and "Authorised Representative and Signatory") authorised to represent the Bidder in its dealings with RHC. This designated person should hold the Power of Attorney and be authorised to perform all tasks including but not limited to providing information, responding to enquiries, etc. The Covering Letter submitted by the Bidder shall be signed by the Authorised Signatory and shall bear the stamp of the firm.
- Mere submission of information does not entitle the Bidder to meet an eligibility criterion. Committee constituted under the Chairmanship of the Committee reserves the right to vet and verify any or all information submitted by the Bidder.
- If any claim made or information provided by the Bidder in the RFP or any information provided by the Bidder in response to any subsequent query by the RHC, is found to be incorrect or is a material misrepresentation of facts, then the RFP will be liable for rejection. Mere clerical errors or bonafide mistakes may be treated as an exception at the sole discretion of Committee constituted under the Chairmanship of Purchase Committee, if satisfied.
- The Bidder shall be responsible for all the costs associated with the preparation of the Request for Proposal and for any subsequent costs incurred as a part of the Bidding Process, RHC shall not be responsible in any way for such costs, regardless of the conduct or outcome of this process.

11. Time Schedule for submission of the Proposal:

Time & date for submission of the RFP	From 06.09.2019 at 11:00 A.M. to 16.09.2019 at 05:00 P.M.
Time & date for opening of Bid	17.09.2019 at 03:00 P.M.

The committee constituted under the chairmanship of Hon'ble Purchase Committee may, in exceptional circumstances and at its sole discretion, revise the time schedule (extension in time) by issuance of agenda(s). Communication of such extension to be conveyed to the bidders to whom the original RFP is issued.

12. Grievance Redressal during the RFP Process:-

Bidder shall refer to the Annexure C for the process of Grievance Redressal during the process of RFP.



TERMS AND CONDITIONS OF TENDER & CONTRACT

A) General Conditions of the Bid-

1. Income Tax and GSTIN Registration and GSTIN Clearance Certificate etc.-`

No Dealer who does not hold a valid Permanent Account Number (PAN)/ Tax Identification Number (GSTIN/TIN) from Income Tax department, Gol and who is not registered under the Sales Tax Act prevalent in the State where his business is located shall bid. The GSTIN Registration Number should be quoted and a GSTIN clearance certificate from the Commercial Taxes Officer of the circle concerned valid on the date of submission of bid shall be submitted without which the bid is liable to rejection. The bidder quoting Rajasthan GSTIN should have valid GSTIN registration in the State of Rajasthan and he should mention the same GSTIN registration number in the bid document. GSTIN, CST, Entry Tax etc. shown separately.

2. Contract Documents: Subject to the order of precedence set forth in the Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory.

3. Interpretation-

- a. If the context so requires it, singular means plural and vice versa.
- b. Entire Agreement: The Contract constitutes the entire agreement between the Purchaser and the Supplier/ selected bidder(s) and supersedes all communications, negotiations and agreements (whether written or oral) of parties with respect thereto made prior to the date of Contract.
- c. Amendment: No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.
- d. Non-waiver: Subject to the condition (f) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.
- e. Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated, and signed by an authorized representative of the party granting such waiver, and must specify the right and the extent to which it is being waived.
- f. Severability: If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

4. Eligible Goods and Related Services-

- a. For purposes of this Clause, the term "goods" includes all of the commodities, machinery and equipment, and/or other materials; and "related services" includes services such as Installation, maintenance, insurance, validity period support and other similar obligations of the successful/ selected bidder(s) under the Contract. All items being bid should be the ones which are produced in volume and are used by a large number of users in India/ abroad. All items quoted by the successful/ selected bidder(s) must be associated with `specific make and model numbers, item code and names and with printed literature describing configuration and functionality. Any deviation from the printed specifications should be clearly mentioned in the offer document by the bidder/ supplier.
- b. The OEM/ Bidder of the quoted product must have its own registered spares depot in India having adequate inventory of the equipment being quoted for providing the necessary spares within next business day or maximum 30 hours.
- c. The OEM/ Bidder of the quoted product should also have its direct representation in India in



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terms of a registered office for at least past 3 years. The presence through any Distribution/ System Integration partner agreement will not be accepted.

- d. Bidder must quote products in accordance with the above clause “Eligible goods and related services”.

5. Notices:

- a. Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the contract. The term “in writing” means communicated in written form with proof of dispatch and receipt.
- b. A Notice shall be effective when delivered or on the Notice’s effective date, whichever is later.

6. Governing Law: The Contract shall be governed by and interpreted in accordance with the laws of the Rajasthan State/ the Country (India), unless otherwise specified in the contract.

7. Scope of Supply:

- a. Subject to the provisions in the bidding document and contract, the goods and related services to be supplied shall be as specified in the bidding document.
- b. Unless otherwise stipulated in the Contract, the scope of supply shall include all such items not specifically mentioned in the Contract but that can be reasonably inferred from the Contract as being required for attaining delivery and completion of the goods and related services as if such items were expressly mentioned in the Contract.
- c. The bidder(s) shall not quote and supply any Hardware Items / software that is likely to be declared as obsolete for twelve months and End of Service/ Support for twenty four months from the date of bid submission. If any of the Hardware Items / software is found to be declared as End of Sale/ Service/ Support in the period mentioned above, then the bidder(s) shall replace all such Hardware Items/ software with the latest ones having equivalent or higher specifications without any financial obligation to the purchaser.

8. Work Completion-

- a. Subject to the conditions of the contract, the delivery of the goods and completion of the related services shall be in accordance with the delivery and completion schedule specified in the bidding document. The details of supply/ shipping and other documents to be furnished by the successful/ selected bidder(s) are specified in the bidding document and/ or contract.
- b. The contract for the supply can be repudiated at any time by the purchase officer, if the supplies are not made to his satisfaction after giving an opportunity to the bidder(s) of being heard and recording the reasons for repudiation.
- c. The Supplier/ selected bidder(s) shall arrange to supply the ordered materials/ system as per specifications within the specified delivery/ completion period at various offices/ locations mentioned in the bidding document and/ or contract.
- d. Shifting the place of delivery destination: Rajasthan High Court shall be free to shift the place of delivery within the same district. The successful/ selected bidder(s) shall provide all assistance including transportation in shifting of the delivered items.

9. Supplier’s/ Selected bidder’s Responsibilities:

The Supplier/ Selected bidder(s) shall supply all the goods and related services included in the scope of supply in accordance with the provisions of bidding document and/ or contract.

10. Purchaser’s Responsibilities:

- a. Whenever the supply of goods and related services requires that the Supplier/ Selected bidder(s) obtain permits, approvals, and import and other licenses from local public authorities, the Purchaser shall, if so required by the Supplier/ Selected bidder(s), make its best effort to assist the Supplier/ Selected bidder(s) in complying with such requirements in a timely and expeditious manner.

11. Contract Price:

- a. The Contract Price shall be paid as specified in the contract subject to any additions and



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adjustments thereto, or deductions there from, as may be made pursuant to the Contract.

- b. Prices charged by the Supplier/ Selected bidder(s) for the Goods delivered and the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier/ Selected bidder(s) in its bid, with the exception of any price adjustments authorized in the special conditions of the contract.

12. Recoveries from Supplier/ Selected bidder:

- a. Recovery of liquidated damages, short supply, breakage, rejected articles shall be made ordinarily from bills.
- b. The Purchase Officer shall withhold amount to the extent of short supply, broken/ damaged or for rejected articles unless these are replaced satisfactorily. In case of failure to withhold the amount, it shall be recovered from his dues and performance security deposit available with RHC.
- c. The balance, if any, shall be demanded from the Supplier/ Selected bidder(s) and when recovery is not possible, the Purchase Officer shall take recourse to law in force.

13. Taxes & Duties:

- a. The income tax, service tax, value added tax and all other taxes, if applicable, shall be deducted at source from the payment to the Supplier/ Selected bidder(s) as per the law in force at the time of execution of contract.
- b. The entry tax, if applicable shall be deducted at source and deposited in the government treasury in proper revenue receipt head of account.
- c. For goods supplied from outside India, the successful/ selected bidder(s) shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the country.
- d. For goods supplied from within India, the successful/ selected bidder(s) shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.
- e. Revision in GST/VAT and Service Tax shall be on account of the tendering authority if it has been asked for separately in the financial bid and is not taken into account for the purpose of comparison of bids. If, however, they have not been asked for separately, any benefit or additional cost will be on account of the bidder(s). Revision of any other tax or duty shall be on account of the bidder(s).
- f. If any tax exemptions, reductions, allowances or privileges may be available to the successful/ selected bidder(s) in India, the Purchaser shall use its best efforts to enable the successful/ selected bidder(s) to benefit from any such tax savings to the maximum allowable extent.

14. Performance Security Deposit (PSD):

- a. In case of successful/ selected bidder(s), the EMD will be adjusted in arriving at the amount of the PSD.
- b. The successful/ selected bidder(s) shall, within Fifteen (15) days of the notification of Contract award, provide a PSD, 5% of the total agreed/ ordered project value for the due performance of the Contract in the amounts and currencies specified in the work order.
- c. The proceeds of the PSD shall be payable to the Purchaser as compensation for any loss resulting from the successful/ selected bidder(s) failure to complete its obligations under the Contract.
- d. Form of PSD: Successful bidder will have to deposit PSD in the form of Demand Draft/Fixed Deposit/Bank Guarantee (Unconditional & Irrevocable) in favour of "Registrar General, Rajasthan High Court, Jodhpur".
- e. Refund of PSD: PSD shall be refunded after one (01) month of the successful completion of the contract period i.e. one (01) month after expiry of "Validity period and Support Services" of all the Items i.e. two year.
- f. Forfeiture of PSD: PSD shall be forfeited in the following cases:-
 - (i) When any terms and conditions of the contract are breached.



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- (ii) When the Supplier/ Selected bidder(s) fail to commence supply or stops making the supplies or fail to provide deliverables after partially executing the purchase/ work order.
- (iii) To adjust any dues against the firm from any other contract with RHC.
- g. No interest will be paid by R.H.C. on the amount of EMD and PSD.
- h. Proper notice will be given to the Supplier/ Selected bidder(s) with reasonable time before EMD/ PSD is forfeited.
- i. Forfeiture of EMD/PSD shall be without prejudice to any other right of R.H.C. to claim any damages as admissible under the law as well as to take such action against the Supplier/ Selected bidder(s) such as severing future business relation, or blacklisting, etc.

15. **Copyright:** The copyright in all drawings, source code, design documents, and other materials containing data and information furnished to the Purchaser by the Supplier/ Selected bidder(s) herein shall remain vested in the Selected bidder(s), or, if they are furnished to the Purchaser directly or through the Supplier/ Selected bidder(s) by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.

16. **Confidential Information:**

- a. The Purchaser and the Supplier/ Selected bidder(s) shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any drawings, documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract.
- b. The Purchaser shall not use such documents, data, and other information received from the Supplier/ Selected bidder(s) for any purposes unrelated to the Contract. Similarly, the Supplier/ Selected bidder(s) shall not use such documents, data, and other information received from the Purchaser for any purpose other than the design, procurement, or other work and services required for the performance of the Contract.
- c. The obligation of a party under sub-clauses above, however, shall not apply to information that:
 - i. the Purchaser or Supplier/ Selected bidder(s) need to share with Rajasthan High Court while participating in the Contract;
 - ii. now or hereafter enters the public domain through no fault of that party;
 - iii. can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
 - iv. otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.
- d. The above provisions shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the supply or any part thereof.
- e. The provisions of this clause shall survive completion or termination, for whatever reason, of the Contract.

17. **Sub-contracting:**

- a. The bidder(s) shall not assign or sub-let his contract or any substantial part thereof to any other agency without the permission of Purchaser/ Tendering Authority, except for the following:
 - 1. Setting-up a helpdesk
 - 2. Establishment of Service support centre / deployment of Resident Engineers
 - 3. Transportation of the Items mentioned in the Annexure-1 to the destinations
- b. If permitted, the selected bidder(s) shall notify the Purchaser, in writing, of all subcontracts awarded under the Contract, if not already specified in the Bid. Subcontracting shall in no event relieve the Supplier/ Selected bidder(s) from any of its obligations, duties, responsibilities, or liability under the Contract.
- c. Subcontracts shall comply with the provisions of bidding document and/ or contract



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18. Specifications and Standards:

- a. All articles supplied shall strictly conform to the specifications, trademark laid down in the tender form and wherever articles have been required according to ISI/ ISO/ other applicable specifications/ certifications/ standards, those articles should conform strictly to those specifications/ certifications/ standards. The supply shall be of best quality and description. The decision of the competent authority/ purchase committee whether the articles supplied conform to the specifications shall be final and binding on the supplier/ selected bidder(s).
- b. Technical Specifications-
 - i. The Supplier/ Selected bidder(s) shall ensure that the goods and related services comply with the technical specifications and other provisions of the Contract.
 - ii. The Supplier/ Selected bidder(s) shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Purchaser, by giving a notice of such disclaimer to the Purchaser.
 - iii. The goods and related services supplied under this Contract shall conform to the standards mentioned in bidding document and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the country of origin of the Goods.
- c. Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the bidding document. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Purchaser and shall be treated in accordance with the general conditions of the contract.

19. Packing and Documents:

- a. The Supplier/ Selected bidder(s) shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures, salt and precipitation, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the final destination of the Goods and the absence of heavy handling facilities at all points in transit.
- b. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in the contract, and in any other instructions ordered by the Purchaser.
- c. The Bidder(s) shall be responsible for any defect in packing and ensure the following:
 - i. The furnished all the items should be Bubble Wrapped and then packed in the cardboard boxes of standard quality as followed by industry.
 - ii. The all above items shall be packed in cartons as per requirements of distribution to Rajasthan High Court and District Court Complex or Taluka Court Complex of Rajasthan.
 - iii. The packed carton shall be sealed and preserved in the Bidder's / OEM's store location/ Godown/ Warehouse

20. Insurance:

- a. The Goods supplied under the Contract shall be fully insured against loss by theft, destruction or damage incidental to manufacture or acquisition, transportation, storage, fire, flood, under exposure to weather and delivery at the designated project locations, in accordance with the applicable terms. The insurance charges will be borne by the supplier and Purchaser will not be required to pay such charges if incurred.
- b. The goods will be delivered at the FOR destination in perfect condition.



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21. Transportation:

- a. The supplier/ selected bidder(s) shall be responsible for the proper packing so as to avoid damage under normal conditions of transport by sea, rail and road or air and delivery of the material in the good condition to the consignee at destination. In the event of any loss, damage, breakage or leakage or any shortage the bidder(s) shall be liable to make good such loss and shortage found at the checking/ inspection of the material by the consignee. No extra cost on such account shall be admissible.
- b. All goods must be sent freight paid through Railways or goods transport from the supplier's/ selected bidder's bill.

22. Extension in Delivery Period and Liquidated Damages (LD):

- a. Except as provided under clause "Force Majeure", if the supplier/ selected bidder(s) fails to deliver any or all of the Goods or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in (d) below for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in the bidding document and/ or contract. Once the maximum is reached, the Purchaser may terminate the Contract pursuant to clause "Termination".
- b. The time specified for delivery in the tender form shall be deemed to be the essence of the contract and the supplier/ selected bidder(s) shall arrange goods supply and related services within the specified period.
- c. Delivery and completion period may be extended with or without liquidated damages, if the delay in the supply of goods or service is on account of hindrances beyond the control of the supplier/ selected bidder(s).
 - i. The supplier/ selected bidder(s) shall request in writing to the purchaser giving reasons for extending the delivery period of service, if he finds himself unable to complete the supply of goods or service within the stipulated delivery period or is unable to maintain prorate progress in the supply of goods or service delivery. This request shall be submitted as soon as a hindrance in delivery of goods and service occurs or within 03 days from such occurrence but before expiry of stipulated period of completion of delivery of goods and service after which such request shall not be entertained.
 - ii. The purchaser shall examine the justification of causes of hindrance in the delivery of goods and service and the period of delay occurred due to that and recommend the competent authority for the period of extension which should be granted with or without liquidated damages.
 - iii. Normally, extension in delivery period of goods and service in following circumstances may be considered without liquidated damages:
 - When delay has occurred due to delay by Rajasthan High Court in performing any of the duties to be performed by them as mentioned in the chapter titled "Scope of work".
 - When delay has occurred in supply of materials etc. if these were required to be supplied to the supplier or service provider by the Rajasthan High Court as per terms of the contract.
 - iv. If the competent authority agrees to extend the delivery period/ schedule, an amendment to the contract with suitable denial clauses and with or without liquidated damages, as the case may be, shall be issued. The amendment letter shall mention that no extra price or additional cost for any reason, what so ever beyond the contracted cost shall be paid for the delayed supply of goods and service.
 - v. It shall be at the discretion of the concerned authority to accept or not to accept the supply of goods and/ or services rendered by the contractor after the expiry of the stipulated delivery period, if no formal extension in delivery period has been applied and granted. The competent authority shall have right to cancel the contract with respect to undelivered goods and/ or service.



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- vi. If Registrar General, Rajasthan High Court, Jodhpur is in need of the good and/ or service rendered after expiry of the stipulated delivery period, it may accept the services and issue a letter of extension in delivery period with usual liquidated damages and denial clauses to regularize the transaction.
- d. In case of extension in the delivery and/ or completion period is granted with full liquidated damages, the recovery shall be made on the basis of following percentages of value of goods and/ or service which the supplier/ selected bidder(s) has failed to supply or complete :

Identification Lot	Quantity to be Delivered (in %age)	Delivery Schedule in Calendar Days
Lot-1	100%	Within 30 Days from the Date of Work Order

23. Authenticity of Equipments-

- a. The selected bidder(s) shall certify (as per Annexure-2) that the supplied goods are brand new, genuine/ authentic, not refurbished, conform to the description and quality as specified in this bidding document and are free from defects in material, workmanship and service.
- b. If during the contract period, the said goods be discovered counterfeit/ unauthentic or not to conform to the description and quality aforesaid or have it determined (and the decision of the Purchase Officer in that behalf will be final and conclusive), notwithstanding the fact that the purchaser may have inspected and/ or approved the said goods, the purchaser will be entitled to reject the said goods or such portion thereof as may be discovered not to conform to the said description and quality. On such rejection the goods will be at the selected bidder's risk and all the provisions relating to rejection of goods etc., shall apply. The selected bidder(s) shall, if so called upon to do, replace the goods etc., or such portion thereof as is rejected by Purchase Officer, otherwise the selected bidder(s) shall pay such damage as may arise by the reason of the breach of the condition herein contained. Nothing herein contained shall prejudice any other right of the Purchase Officer in that behalf under this contract or otherwise.
- c. Goods accepted by the purchaser in terms of the contract shall in no way dilute purchaser's right to reject the same later, if found deficient in terms of this clause of the contract.

24. Patent Indemnity:

- a. The supplier/ selected bidder(s) shall, subject to the Purchaser's compliance with sub-clause (b) below, indemnify and hold harmless the Purchaser and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Purchaser may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of: -
- the installation of the Goods by the supplier/ selected bidder(s) or the use of the Goods in the country where the Site is located; and
 - the sale in any country of the products produced by the Goods.
- Such indemnity shall not cover any use of the Goods or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Goods or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the supplier/ selected bidder(s), pursuant to the Contract.
- b. If any proceedings are brought or any claim is made against the Purchaser arising out of the matters referred to above, the Purchaser shall promptly give the supplier/ selected bidder(s) a notice thereof, and the supplier/ selected bidder(s) may at its own expense and in the Purchaser's name conduct such proceedings or claim and undertake any negotiations for the settlement of any such proceedings or claim.
- c. If the supplier/ selected bidder(s) fails to notify the Purchaser within thirty (30) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Purchaser shall be free to conduct the same on its own behalf.



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- d. The Purchaser shall, at the supplier's/ selected bidder's request, afford all available assistance to the supplier/ selected bidder(s) in conducting such proceedings or claim, and shall be reimbursed by the supplier/ selected bidder(s) for all reasonable expenses incurred in so doing.
- e. The Purchaser shall indemnify and hold harmless the supplier/ selected bidder(s) and its employees, officers, and Subcontractors (if any) from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the supplier/ selected bidder(s) may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Purchaser.

25. Limitation of Liability: Except in cases of gross negligence or wilful misconduct:-

- a. neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier/ selected bidder(s) to pay liquidated damages to the Purchaser; and
- b. the aggregate liability of the supplier/ selected bidder(s) to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier/ selected bidder(s) to indemnify the Purchaser with respect to patent infringement.

26. Change in Laws & Regulations:

- a. Unless otherwise specified in the Contract, if after the date of the Invitation for Bids, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Rajasthan/ India, where the Site is located (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/ or the Contract Price, then such Delivery Date and/ or Contract Price shall be correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract.
- b. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited, if the same has already been accounted for in the price adjustment provisions where applicable.

27. Force Majeure:

- a. The supplier/ selected bidder(s) shall not be liable for forfeiture of its PSD, LD, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- c. For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the supplier/ selected bidder(s) that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the supplier/ selected bidder(s). Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- c. If a Force Majeure situation arises, the supplier/ selected bidder(s) shall promptly notify the RHC in writing of such conditions and cause thereof within 15 days of occurrence of such event. Unless otherwise directed by RHC, the supplier/ selected bidder(s) shall continue to perform its obligations under the contract as far as reasonably practical.
- d. If the performance in whole or part or any obligation under the contract is prevented or delayed by any reason of Force Majeure for a period exceeding 50 days, either party at its option may terminate the contract without any financial repercussion on either side.
- e. In case a Force Majeure situation occurs with the Rajasthan High Court, Jodhpur, the RHC may take the case with the supplier/ selected bidder(s) on similar lines.



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28. Change Orders and Contract Amendments-

- a. The Purchaser may at any time order the supplier/ selected bidder(s) through Notice in accordance with clause “Notices” above, to make changes within the general scope of the Contract in any one or more of the following: -
 - i. drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
 - ii. the method of shipment or packing;
 - iii. the place of delivery; and
 - iv. the related services to be provided by the supplier/ selected bidder(s)
- v. The quantity of purchase items/order may be increased and reduced as per final requirement.
- vi. The approved rate of items will be valid upto 31.03.2020.
- b. If any such change causes an increase or decrease in the cost of, or the time required for, the supplier's/ selected bidder's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery and Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the supplier/ selected bidder(s) for adjustment under this clause must be asserted within seven (07) days from the date of the supplier's/ selected bidder's receipt of the Purchaser's change order.
- c. Prices to be charged by the supplier/ selected bidder(s) for any related services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier/ selected bidder(s) for similar services.

29. Termination:

a. Termination for Default:

- i. The tender sanctioning authority of RHC may, without prejudice to any other remedy for breach of contract, by a written notice of default, of atleast 07 days, sent to the supplier/ selected bidder(s), terminate the contract in whole or in part: -
 - If the supplier/ selected bidder(s) fails to deliver any or all quantities of the service within the time period specified in the contract, or any extension thereof granted by RHC ; or if the supplier/ selected bidder(s) fails to perform any other obligation under the contract within the specified period of delivery of service or any extension granted thereof; or
 - If the supplier/ selected bidder(s), in the judgement of the Purchaser, is found to be engaged in corrupt, fraudulent, collusive, or coercive practices in competing for or in executing the contract.
 - If the supplier/ selected bidder(s) commits breach of any condition of the contract.
- ii. If RHC terminates the contract in whole or in part, amount of PSD may be forfeited.
- iii. Before cancelling a contract and taking further action, advice of senior most finance person available in the office and of legal adviser or legal assistant posted in the office, if there is one, may be obtained.
- b. **Termination for Insolvency:** RHC may at any time terminate the Contract by giving a written notice of atleast 07 days to the supplier/ selected bidder(s), if the supplier/ selected bidder(s) becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the supplier/ selected bidder(s), provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to RHC.
- c. **Termination for Convenience:**
 - i. RHC, by a written notice of atleast 07 days sent to the supplier/ selected bidder(s), may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the supplier/ selected bidder(s) under the Contract is terminated, and the date upon which such termination becomes effective.
 - ii. Depending on merits of the case the supplier/ selected bidder(s) may be appropriately



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compensated on mutually agreed terms for the loss incurred by the contract if any due to such termination.

- iii. The Goods that are complete and ready for shipment within seven (07) days after the supplier's/ selected bidder's receipt of the Notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:

- To have any portion completed and delivered at the Contract terms and prices; and/or
- To cancel the remainder and pay to the supplier/ selected bidder(s) an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the supplier/ selected bidder(s).

30. Settlement of Disputes-

General: If any dispute arises between the supplier/ selected bidder(s) and RHC during the execution of a contract that should be amicably settled by mutual discussions. However, if the dispute is not settled by mutual discussions, a written representation will be obtained from the supplier/ selected bidder(s) on the points of dispute. The representation so received shall be examined by the concerned Procurement Committee which sanctioned the tender. The Procurement Committee may take legal advice of a counsel and then examine the representation. The supplier/ selected bidder(s) will also be given an opportunity of being heard. The Committee will take a decision on the representation and convey it in writing to the supplier/ selected bidder(s).

- a. Standing Committee for Settlement of Disputes: If a question, difference or objection arises in connection with or out of the contract/ agreement or the meaning of operation of any part, thereof or the rights, duties or liabilities of either party have not been settled by mutual discussions or the decision of tender sanctioning Procurement Committee, it shall be referred to the empowered standing committee for decision. The empowered standing committee shall consist of following members: - (RHC)

Hon'ble Judge

: Chairman

Hon'ble Judge

: Member

- c. Procedure for reference to the Standing Committee: The supplier/ selected bidder(s) shall present his representation to the Registrar General, Rajasthan High Court along with a fee equal to two percent of the amount of dispute, not exceeding Rupees One Lac, within one month from the date of communication of decision of the tender sanctioning Procurement Committee. The officer-in-charge of the project who was responsible for taking delivery of the goods and/ or service from the supplier/ selected bidder(s) shall prepare a reply of representation and shall represent the RHC stand before the standing committee. From the side of the supplier/ selected bidder(s), the claim case may be presented by himself or through a lawyer. After hearing both the parties, the standing committee shall announce its decision which shall be final and binding on both the supplier/ selected bidder(s) and RHC. The standing committee, if it so decides, may refer the matter to the Registrar General, Rajasthan High Court, Jodhpur for further decision.
- d. Legal Jurisdiction: All legal proceedings arising out of any dispute between both the parties regarding a contract shall be settled by a competent court having jurisdiction over the place, where agreement has been executed and by no other court, after decision of the standing committee for settlement of disputes.

31. Payment Terms and Schedule:

- a. The supplier's/ selected bidder's request for payment shall be made to the purchaser in writing, accompanied by invoices describing, as appropriate, the goods delivered and related services performed, and by the required documents submitted pursuant to general conditions of the contract and upon fulfillment of all the obligations stipulated in the Contract.
- b. Due Payments shall be made promptly by the purchaser, generally within sixty (60) days after submission of an invoice or request for payment by the supplier/ selected bidder(s), and the



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- purchaser having accepted it.
- c. The currency or currencies in which payments shall be made to the supplier/ selected bidder(s) under this Contract shall be Indian Rupees (INR) only.
 - d. All remittance charges will be borne by the supplier/ selected bidder(s).
 - e. In case of disputed items, disputed amount shall be withheld and will be paid only after settlement of the dispute.
 - f. Payment in case of those goods which need testing shall be made only when such tests have been carried out, test results received conforming to the prescribed specification.
 - g. Advance Payments will not be made.
 - h. Any penalties/ liquidated damages, as applicable, for delay and non-performance, as mentioned in this bidding document, will be deducted from the payments for the respective bills.
 - i. Taxes (work contract tax, service tax, VAT/GST, income tax, etc.), as applicable, will be deducted at source, from due payments, as per the prevalent rules and regulations.
 - j. The Vendor will deliver the items at designated Court Complex(s)/DLSAs/TLSCs/RSJA/RHC as per the purchase order and obtain signature with date and stamp on Delivery Challan(s) of the concerned Nodal Officer of District Court Computer Committee at the District Headquarter and senior most Judicial Officer at Taluka Head quarter.
 - k. The Vendor will submit a copy of Delivery Challans to the Nodal Officer of District Court Computer Committee.
 - l. Based on these installation reports, the Vendor will further prepare a consolidated installation report consisting of serial no. of each ordered and installed item, location of installation, date of installation, etc. Please refer to format attached below. This consolidated installation report will be District-wise only.
 - m. The Vendor will submit all original installation reports, which would include District/Taluka/City Courts under the jurisdiction of a particular District Court to the District HeadQuarter.
 - n. The consolidated installation report, as verified by System Officer/System Assistant of the District will be duly signed with date and stamped by Nodal Officer(s) of District Court Computer Committee.
 - o. In case when the supply and installation work is carried out at Taluka Court Complexes then such Consolidated Installation Report shall be duly verified by the System Officer of the district and counter signed by the senior most Judicial Officer of the Taluka Court Complexes and Nodal Officer of District Court Computer Committee.

C) Special Conditions of the Bid

32. Service Level Agreement and Penalties

- a. SLA defines the terms of the successful bidder's responsibility in ensuring the performance of the hardware, software & all other accessories supplied as per the Scope of Work as specified in the RFP document based on the agreed Performance Indicators as detailed in the Agreement.
- b. The Bidder shall provide comprehensive, end-to-end service including supply, validity period and replacement of all the defective items/their components in case of physical damage. No reason shall be entertained (apart from those mentioned in Force Majeure). In case of unavailability of any service given in the Scope of Work in this RFP appropriate penalty shall be levied.
- c. The selected bidder(s) and RHC shall regularly review the performance of the services being provided by the selected bidder(s) and the effectiveness of this SLA.
- d. Applicable penalties shall be calculated on Quarterly basis.
- e. The total Penalty shall not exceed 10% of the total value of the order. Penalty beyond 10% of the total value of the order, on account of any reason whatsoever, will be deemed to be an event for termination on default.

33. SLA adherence during Validity period and Support Services

The following measurements and targets shall be used to track and report performance on a regular basis. The targets shown in the following tables are applicable for the entire duration of the Contract / Project, failing which the selected bidder(s) is liable to be penalized:



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Type of Incident	Target Resolution time	Penalty
Any defect in all the items or any of its part	T+7 days	No penalty
	> T + 7 days	Rs. 100 /- per day per items till the defect is rectified
	> T + 90 Days	If the selected bidder(s) fails to rectify a defect within 90 days, RHC may proceed to take such remedial action as may be necessary, in addition to other recourses available in terms and conditions of the contract and bidding document

Note: “T” is the time when user reports the defect with the all/one of the items at the service support centre / Resident Engineer (as per the contact address provided by the bidder) in person.

34. **BID Submission Process :-**

- Any other document which the Vendor may feel necessary to support the product/bid.
- Tender bid must contain the name, office and after office hours addresses including telephone number(s) of the person(s) who are authorized to submit the bid with their signatures. A certificate from bidder's HR/Legal Department must be enclosed with the bid certifying that the person(s) who signed the bid is an authorized person on behalf of the Company.
- All pages of the bid being submitted **must be signed and sequentially numbered** by the bidder irrespective of the nature of content of the documents.
- Bids **NOT** submitted as per the specified format and nomenclature will be out right rejected.
- Ambiguous bids will be out right rejected.
- The Rajasthan High Court will **NOT** be responsible for any delay on the part of the Vendor in obtaining the terms and conditions of the Tender notice or submission of the Tender bids.
- The offers submitted by telegram/ fax/ e-mail etc. shall **NOT** be considered. No correspondence will be entertained on this matter.
- The price shall be for delivery at desired destination in the State of Rajasthan including installation/commissioning and complete operationalization and including statutory levies, if any.
- Conditional Tenders shall **NOT** be accepted on any ground and shall be rejected straightway.
- Bidder shall furnish a compliance statement (Point-wise) of specifications & features of offered equipments with the Technical Bid. **No deviations in terms & conditions** of the Tender document as well as technical specifications (on the lower side) will be accepted in any case.
- Tender process will be over after the issue of Supply Order to the selected Vendor(s).
- Bids not quoted as per the format given by the Rajasthan High Court will be rejected straightaway.
- The bidder must quote for all the items mentioned in the **Annexure-2** including option items /Services. In case any item is not quoted, the bid shall be summarily rejected.
- Bidder must quote only one option (Make/Model) against the third party items from amongst the items listed in the **“Annexure – 2: Technical Specification”**.
- Vendor should not quote products which are likely to be obsolete in near future during the empanelment. However, if it happens, empanelled Vendor will supply the next higher version of the technically accepted product at the same administered empanelled price.
- If required the Rajasthan High Court may allow finally empanelled Vendors to supply any of the technically qualified products (Make/Model), depending upon Project requirements, at the same empanelled price, provided, documentary evidence as per eligibility criteria is provided.
- Bidder must furnish the technical specification and financial specification compliance sheet, mentioning page numbers of relevant documents in Bid, in **Annexure - 2 and 3**.

Note : In addition to the above Terms & Conditions Rules of GF&AR-II and Rajasthan Transparency in Public Procurement Act, 2012 and Rajasthan Transparency in Public Procurement Rules, 2013 to be applicable.



Annexure-A

Compliance with the Code of Integrity and No Conflict of Interest

Any person participating in a procurement process shall -

- (a) not offer any bribe, reward or gift or any material benefit either directly or indirectly in exchange for an unfair advantage in procurement process or to otherwise influence the procurement process;
- (b) not misrepresent or omit that misleads or attempts to mislead so as to obtain a financial or other benefit or avoid an obligation;
- (c) not indulge in any collusion, Bid rigging or anti-competitive behavior to impair the transparency, fairness and progress of the procurement process;
- (d) not misuse any Information shared between the procuring Entity and the Bidders with an intent to gain unfair advantage in the procurement process;
- (e) not indulge in any coercion including impairing or harming or threatening to do the same, directly or indirectly, to any party or to its property to influence the procurement process;
- (f) not obstruct any investigation or audit of a procurement process;
- (g) disclose conflict of interest, if any; and
- (h) disclose any previous transgressions with any Entity in India or any other country during the last three years or any debarment by any other procuring entity.

Conflict of Interest :-

The Bidder participating in a bidding process must not have a Conflict of Interest. A Conflict of Interest is considered to be a situation in which a party has interests that could improperly influence that party's performance of official duties or responsibilities, contractual obligations, or compliance with applicable laws and regulations.

A bidder may be considered to be in Conflict of interest with one or more parties in the bidding process if, including but not limited to;

- (a) have controlling partners/shareholders in common; or
- (b) receive or have received any direct or indirect subsidy from any of them; or
- (c) have the same legal representative for purposes of the Bid; or
- (d) have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Procuring Entity regarding the bidding process; or
- (e) the bidder participates in more than one Bid in the bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all Bids in which the Bidder is involved. However, this does not limit the inclusion of the same subcontractor, not otherwise participating as a Bidder, in more than one Bid; or
- (f) the Bidder or any of its affiliates participating as a consultant in the preparation of the design or technical specifications of the Goods, Works or Services that are the subject of the Bid; or
- (g) Bidder or any of its affiliates that have been hired (or is proposed to be hired) by the procuring Entity as engineer-in-charge/consultant for the contract.



Annexure-B

Declaration by The Bidder regarding Qualification

Declaration by the Bidder

In relation to my/our Bid submitted to for procurement of in response to their Notice Inviting Bid No. Dated..... I/We hereby declare under Section 7 of Rajasthan Transparency in Public Procurement Act, 2012, that:

1. I/We possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
2. I/We have fulfilled my/our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the bidding document;
3. I/We are not insolvent in receivership, bankrupt or being wound up, nor have my/our affairs been/being administered by a Court or a Judicial Officer. My/Our business activities have not been suspended and are not the subject of legal proceedings for any of the foregoing reasons;
4. I/We do not have, and our directors and officers have not been convicted of any criminal offence related to my/our professional conduct or the making of false statements or misrepresentations as to my/our qualifications to enter into a procurement contract within a period of three years preceding the commencement of this procurement process, or have not been otherwise disqualified pursuant to debarment proceedings;
5. I/We do not have a conflict of interest as specified in the Act, Rules and Bidding Document, which materially affects fair competition.

Date:

Place :

Signature of Bidder

Name:

Designation:

Address:



Annexure-C **Grievance Redressal during Procurement Process**

The designation and address of the Appellate Authority : Appellate Authority, Rajasthan High Court, Jodhpur

(1) Filing an appeal

If any Bidder or prospective bidder is aggrieved that any decision, action or omission of the Procuring Entity is in contravention to the provisions of the Act or the Rules or the Guidelines issued there under, he may file an appeal to Appellate Authority, as specified in the Bidding Document within a period of ten days from the date of such decision or action, omission, as the case may be clearly giving the specific ground or grounds on which he feels aggrieved:

Provided that after the declaration of a bidder as successful the appeal may be filed only by a Bidder who has participated in procurement proceedings:

Provided further that in case a procuring Entity evaluates the Technical Bids before the opening of the Financial Bids, an appeal related to the matter of Financial Bids may be filed only by a bidder whose Technical Bid is found to be acceptable.

(2) The officer to whom an appeal is filed under para (1) shall deal with the appeal as expeditiously as possible and shall endeavor to dispose it of within thirty days from the date of the appeal.

(3) If the officer designated under para(1) fails to dispose of the appeal filed within the period specified in para(2), or if the Bidder or prospective bidder of the Procuring Entity is aggrieved by the order passed by the Appellate Authority, the Bidder or prospective bidder or the Procuring Entity, as the case may be.

(4) Appeal not to lie in certain cases

No appeal shall lie against any decision of the Procuring Entity relating to the following matters, namely:-

- (a) Determination of need of procurement;
- (b) Provisions limiting participation of Bidders in the Bid process;
- (c) The decision of whether or not to enter into negotiations;
- (d) Cancellation of a procurement process;
- (e) Applicability of the provisions of confidentiality.

(5) Form of Appeal

- (a) An appeal under para(1) or (3) above shall be in the annexed Form along with as many copies as there are respondents in the appeal.
- (b) Every appeal shall be accompanied by an order appealed against, if any. Affidavit verifying the facts stated in the appeal and proof of payment of fee should be annexed.
- (c) Every appeal may be presented to Appellate Authority, as the case may be, in person or through registered post or authorized representative.

(6) Fee for Filing an Appeal

- (a) Fee for filing an appeal shall be rupees two thousand five hundred, which shall be non-refundable.



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- (b) The fee shall be paid in the form of bank demand draft or banker's cheque of a Scheduled Bank in India payable in the name of the Appellate Authority concerned.

(7) Procedure for disposal of Appeal

- (a) The Appellate Authority as the case may be, upon filing of an appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix a date of hearing.
- (b) On the date fixed for hearing, the Appellate Authority, as the case may be, shall,-
- (i) Hear all the parties to the appeal present before him; and
 - (ii) Peruse or inspect documents, relevant records or copies thereof relating to the matter.
- (c) After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide a copy of the order to the parties to appeal, free of cost.
- (d) The order passed under sub-clause(c) above shall also be placed on the State Public Procurement Portal.



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Form No. – 1

Memorandum of Appeal
(See sub-rule 1 of rule 83)

Memorandum of Appeal under the Rajasthan Transparency in Public Procurement Act, 2012

Appeal No of

Before.....(Appellate Authority)

1 Particulars of appellant:

(i) Name and father's name of the appellant :.....

(ii) Official address :.....

(iii) Residential address :.....

2. Name and address of the respondent(s)

(i)

(ii)

(iii)

3. Number and date of the order appealed against and name and designation of the officer / authority who passed the order, or a statement of a decision, action or omission of the procuring entity in contravention to the provisions of the Act by which the appellant is aggrieved

4. If the Appellant proposes to be represented by :.....

a representative the name and postal address

of the representative.

5. Number of affidavits and documents enclosed with the appeal:

6. Grounds of appeal:-

.....

.....(Supported by an affidavit)

7. Prayer

.....

Place

Date

Appellant's Signature



Annexure-D **Additional Conditions of Contract**

1. Correction of arithmetic errors.-

Provided that Financial Bid is substantially responsive, the Procuring Entity will correct arithmetical errors during evaluation of Financial Bids on the following basis, namely: -

- (a) if there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Procuring Entity there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
- (b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- (c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.

If the Bidder that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be disqualified and its Bid Security shall be forfeited or its Bid Securing Declaration shall be executed.

2. Procuring Entity's Right to vary Quantities.-

- (a) At the time of award of contract, the quantity of Goods, works or service originally specified in the Bidding Document may be increased or decreased by a specified percentage of the quantity specified in the Bidding Document, as per applicable law. It shall be without any change in the unit prices or other terms and conditions of the Bid and the conditions of contract.
- (b) If the procuring Entity does not procure any subject matter of procurement or procures less than the quantity specified in the Bidding Document due to change in circumstances, the Bidder shall not be entitled for any claim or compensation except otherwise provided in the Conditions of Contract.
- (c) In case of procurement of Goods or services, additional quantity may be procured by placing a repeat order on the rates and conditions of the original order. However, the additional quantity shall not more than 50% of the value of Goods of the original contract. If the suppliers fails to do so, the Procuring Entity shall be free to arrange for the balance supply by limited bidding or otherwise and the extra cost incurred shall be recovered from the Supplier.

3. Dividing quantities among more than one bidder at the time of award.-

As a general rule all the quantities of the subject matter of procurement shall be procured from the bidder, whose Bid is accepted. However, when it is considered that the quantity of the subject matter of procurement to be procured is very large and it may not be in the capacity of the Bidder, whose Bid is accepted, to deliver the entire quantity or when it is considered that the subject matter of procurement to be procured is of critical and vital nature, then in such cases, the quantity may be divided between the Bidders, whose Bid is accepted and the second lowest Bidder or even more bidders in that order, in a fair, transparent and equitable manner at the rates of the Bidder, whose Bid is accepted.



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ANNEXURE-1: BILL OF MATERIAL (BoM)

Item No.	Equipments	Quantity	MAF required (Y/N)	Validity of DSC (in Months)	Period of end of sale (in months)	Availability of part in Rajasthan (in Months)	Period of back to back support, updates and patches (in months)
1	Class-2 Digital Signature Certificate (Signature & Encryption facility)	1134	Y	24	24	24	24

- Successful bidder has to supply all above items, install necessary software and all other accessories as per the instruction of RHC, Jodhpur.
- Successful bidder has to Supply all the required items, as mentioned in the BOM and having the specifications and all other accessories as per approved by Hon'ble Purchase Committee at Rajasthan High Court, Jodhpur / Jaipur and District Court Complex or Taluka Court Complex of Rajasthan High Court.
- Detailed Technical Specifications are given in the **Annexure-2**
- OEM validity period will be commenced from the actual date of Installtion in the office concerned.



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ANNEXURE 2: TECHNICAL SPECIFICATION

Technical Point	Compliance Required
Necessary Specification	<p>Following features in DSC may also be required –</p> <p>(a) USB Crypto Token with built in auto run drivers and compatibility with windows and ubuntu O.S. (As provided by Hon'ble e-Committee).</p> <p>(b) Replacement Warranty period of USB Crypto Token including remote places, for 2 years.</p> <p>(c) FIPS and interoperability guidelines compliant according to IT Act and Rules.</p> <p>(d) Authentication and acceptance of user verification through authorised signatory for government offices.</p> <p>(e) Preferably SHA2 Certificate Encryption.</p> <p>(f) Helpline Facility</p> <p>(g) Validity of CA License until expiry period of DSC.</p>
Assurance Level	These certificate will be issued for both business, personnel and private individuals use. These certificates will confirm that the information in the application provided by the subscriber does not conflict with the information in well-recognized consumer databases.
Applicability	This level is relevant to environments where risks and consequences of data compromise are moderate. This may include transactions having substantial monetary value or risk of fraud, or involving access to private information where the likelihood of malicious access is substantial.
Manpower	<ol style="list-style-type: none"> 1. Vendor shall provide one resident Project Support Manager at every District Head Quarter from the date of empanelment, whose responsibility will be to monitor the project and coordinate with the Vendor representatives identified at each District Court. 2. Vendor shall also exclusively post at least one Resident Engineer at each District Head Quarter for ensuring smooth implementation and maintenance of the Hardware systems supplied at District/ Taluka Courts during validity period period. These Resident Engineers will report to the Registrar General, Rajasthan High Court. The list of Resident Engineers for Service Network Support in each district will be in Annexure – 20 Support(Infrastructure/Service Centre Available with Bidder) 3. Vendor(s) shall formulate a centralized web based monitoring mechanism for delivery, installation and maintenance of the Hardware provided at District & Subordinate courts during the validity period period. They should submit the periodical reports to Registrar General, Rajasthan High Court every month.
DELIVERY AND INSTALLATION	Timelines for the Date of Empanelment are 30 Days from the date of Work Order
Note: The installation schedule mentioned above entails all activities including delivery and installation of all Hardware and related software items.	



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ANNEXURE-3: COMPONENTS OFFERED & COMPLIANCE SHEET OF ITEMS

{Must be filled by the bidder}

Ref.: NIT NO: HC/SK/2019-20/ DATED : .09.2019

a. **COMPONENTS OFFERED (Please fill the following BoM for all the offered components.)**

S.No.	Product Details (make and model)	Detailed Technical Specification Reference**	OEM Details(Name, Address, E- Mail, Mobile Nos.)

** Please attach detailed specifications (preferably OEM Product Datasheet) and provide reference number in this column. (Deviations, if any, should be appropriately mentioned & highlighted in the compliance/ deviation column of the respective table as provided above in the Annexure-2 titled “Technical Specifications”)



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ANNEXURE-4: PRICE BID(BoQ) (on e-Proc website):

Item Rate BoQ

Validate

Print

Help

Tender Inviting Authority: Registrar General, Rajasthan High Court, Jodhpur

Name of Work: Tender for the supply of 1134 Class-2 Digital Signature Certificate with USB Key for use of Judicial Officers of Rajasthan under e-Court Project.

Contract No: NIT No. HC/SK/2019-20/352 Dated: 04.09.2019

Name of the Bidder/ Bidding Firm / Company :

PRICE SCHEDULE

(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)

NUMBER #	TEXT #	NUMBER #	TEXT #	NUMBER	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description	Quantity	Units	Estimated Rate in Rs. P	RATE In Figures To be entered by the Bidder Rs. P (incl. all taxes)	TOTAL AMOUNT With Taxes in Rs. P (incl. all taxes)	TOTAL AMOUNT In Words
1	2	4	5	6	13	53	55
1	For supply of DSC						
1.01	Class-2 Digital Signature Certificate (Signature & Encryption facility) with USB key	1134	Nos.	1360800.00		0.00	INR Zero Only
Total in Figures						0.00	INR Zero Only
Quoted Rate in Words		INR Zero Only					

NOTE : The rates shall be filled up separately in given format on e-procurement portal with financial bid.



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ANNEXURE-5 : FORMAT OF THE COVERING LETTER

(The covering letter is to be submitted by the Bidder as a part of the RFP)

Date:

Place:

Registrar General
Rajasthan High Court,
Jodhpur

Dear Sir,

Sub: Selection of a Bidder for the supply of 1134 number of Class-2 Digital Signature Certificate with USB Key for use of Judicial Officer of Rajasthan under e-Court Project.

Please find enclosed one original of our NOTICE INVITING TENDER (NIT) with required documents in response to the issuance of NITE by RHC for the supply of 1134 number of Class-2 Digital Signature Certificate with USB Key for use of Judicial Officer of Rajasthan under e-Court Project. We hereby confirm the following:

- a. The RFP is being submitted by *(Name of the Bidder)* in accordance with the conditions stipulated in the RFP/RFP Documents.
- b. We have examined in detail and have understood the terms and conditions stipulated in the RFP Document issued by Rajasthan High Court, Jodhpur and in any subsequent corrigendums sent by RHC. We agree and undertake to abide by all these terms and conditions. Our RFP is consistent with all the requirements of submission as stated in the RFP Document or in any of the subsequent corrigendum from Rajasthan High Court, Jodhpur.
- c. *(mention the name of the Bidder)*, satisfy the legal requirements laid down in the RFP Document. We as the Bidder designate Mr./Ms. *(mention name, designation, contact address, phone no., fax no., E-mail ID, etc.)*, as our Authorized Representative and Signatory who is authorized to perform all tasks including, but not limited to providing information, responding to enquiries, entering into contractual commitments, etc. on behalf of us in respect of the project.
- d. We affirm that this proposal shall remain valid for a period of *[not less than 3 (three) months]* from the last date for submission of the RFP. RHC may solicit our consent for further extension of the period of validity.

For and on behalf of

Signature (with seal)

(Authorised Representative/
Signatory) Name of the
Person.....

Designation.....

..... (Kindly attach
the authorization letter)



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ANNEXURE-6 "TENDER FORM"

RAJASTHAN HIGH COURT, JODHPUR

TENDER FORM FOR THE SUPPLY OF 1134 CLASS-2 DIGITAL SIGNATURE CERTIFICATE WITH USB KEY FOR USE OF JUDICIAL OFFICERS OF RAJASTHAN UNDER E-COURT PROJECT.

NO: HC/SK/2019-20/352 DATED : 04.09.2019

Addressed to :

Name of the Tendering Authority	Registrar General
Address	Rajasthan High Court, High Court Campus, Jodhpur, (Rajasthan) – 342001
Telephone	0291-2541338, 2545516
Tele Fax	0291-2546974
Email	mailto:hc-rj@nic.in (clearly mention the NIT no. in the subject of the mail)

Firm Details :

Name of Firm	
Name of Contact Person with Designation	
Registered Office Address	
Address of the Firm	
Year of Establishment	
Type of Firm (Public Limited/ Private Limited/ Partnership/ Proprietary)	
Telephone Number(s)	
Email Address/ Website	Email: <input type="text"/> Website: <input type="text"/>
Fax No.	
Mobile Number	
Certification/Accreditation/Affiliation (if Any)	

- c. The requisite tender fee amounting to Rs. _____/- (Rupees <in words>) has been deposited vide DD/ BC/ receipt no. _____ dated _____.
- d. The requisite RISL processing fee amounting to Rs. _____/- (Rupees <in words>) has been deposited vide DD/ BC _____ dated _____.
- e. The requisite EMD amounting to Rs. _____/- (Rupees <in words>) has been deposited vide Banker's Cheque/ DD No. _____ dated _____.
- f. We agree to abide by all the terms and conditions mentioned in this form issued by the Empanelment Authority and also the further conditions of the said notice given in the attached sheets (all the pages of which have been signed by us in token of acceptance of the terms mentioned therein along with stamp of the firm).

Date:

Name & Seal of the firm: _____

Authorized Signatory: _____



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ANNEXURE -7: PROPOSAL FORMAT FOR ORGANIZATION

Selection A: Organization Profile

i. Name of the Organization :

ii. Registered Address :

(fill Tel.,Fax., Email, Website, etc.)

.....

.....

iii. Legal Status:

S.No.	Particulars	Registration no.	Date
1	Public Charitable Trust Act		
2	Society under Societies Registration Act		
3	Non-profit company under Indian Companies Act 19 56		
4	Registration under Foreign Contribution (Regulation) Act, 1976		
5	Income tax registration:		
	Under Section 12A		
	Under Section 80 G		
	Under Section 35 CCA		
	Any other Section/ Registration		

iv. Bank Details:

Bank name	Account No.	Date of Opening Account

v. Details of the Contact Person

Name :

Designation :

Contact No. :

E-Mail: :

vi. Members Associated with the Organization:

S.No.	Name	Nationality	Occupation/ qualification	Position held in the organization	Relationship with any other officer bearers (if any)	Address



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Section B: Operational Background

a. Project related to supply of these types of items:

S.No.	Name of the programme	Period		No of outreach session per month	Details of the Programme	Total Budget	Source of fund
		From	To				

b. Staff Details (Kindly provide the details of 5 key positions in the organization)

Name of Staff	Position	Qualification	Working since

c. Any previous association/working experience with Govt. Sector? If yes, please provide the details:

d. Volume of Year wise Grant Received during the last 3 years (in different projects):

e. Name of the Donors/Funders during the last 3 Years:

Section C: Basic Documents required to be submitted along with the proposal for Evaluation

- Copy of Trust Deed if registered under Trust Act.
- Copy of Memorandum and Rules if registered under Society Registration Act.
- Annual Report of last one year
- Audited Accounts of last 3 Years.
- Organizational Chart
- Legal Status of the society-Copy of Registration Certificate
- Copy of PAN/TAN Number
- Copy of Latest Income Tax Return Filed
- Any other document relevant to the proposal.



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ANNEXURE- 8: BIDDER'S AUTHORIZATION CERTIFICATE

{to be filled by the bidder}

To,

{Tendering Authority},

I/ We {Name/ Designation}..... hereby declare/ certify that {Name/ Designation}..... is hereby authorized to sign relevant documents on behalf of the company/ firm in dealing with Tender NO: HC/SK/2019-20/ DATED : .09.2019

He/ She is also authorized to attend meetings & submit technical & commercial information/ clarifications as may be required by you in the course of processing the Bid. For the purpose of validation, his/ her verified signatures are as under.

Thanking you,

Name of the Bidder: -

Verified Signature:

Authorised Signatory: -

Seal of the Organization: -

Date:

Place:



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ANNEXURE-9: SELF-DECLARATION NO BLACKLISTING

{to be filled by the bidder on Rs. 100/- Non Judicial Stamp}

To,

{Tendering Authority},

In response to the Tender/ NIT NO: HC/SK/2019-20/352 DATED : 04.09.2019 for {Project Title}, as an Owner/ Partner/ Director of _____, I/ We hereby declare that presently our Company/ firm _____, at the time of bidding, is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date:

Place:



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ANNEXURE- 10: CERTIFICATE OF CONFORMITY/ NO DEVIATION {to be filled by the bidder}

To,

{Tendering Authority},

NIT NO: HC/SK/2019-20/352 DATED : 04.09.2019

CERTIFICATE

This is to certify that, the specifications of Hardware & Software which I/ We have mentioned in the Technical bid, and which I/ We shall supply if I/ We am/ are awarded with the work, are in conformity with the minimum specifications of the Tender/ bidding document and that there are no deviations of any kind from the required specifications.

Also, I/ we have thoroughly read the tender/ bidding document and by signing this certificate, we hereby submit our token of acceptance to all the tender terms & conditions without any deviations.

I/ We also certify that the price I/ we have quoted is inclusive of all the cost factors involved in the end-to-end implementation and execution of the project, to meet the desired Standards set out in the Tender/ bidding Document.

Thanking you,

Name of the Bidder: -

Authorised Signatory: -

Seal of the Organization: -

Date:

Place:



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ANNEXURE- 11: UNDERTAKING ON AUTHENTICITY OF ALL ITEMS and ALLIED EQUIPMENTS

{to be filled by the bidder (on letter Head of Firm)}

To,

{Tendering Authority},

Reference **NO: HC/SK/2019-20/352** DATED : **04.09.2019**

This has reference to the items being supplied/ quoted to you vide our bid ref. no. _____ dated _____.

We hereby undertake that all the components/ parts/ assembly/ software used in the equipment shall be genuine, original and new components /parts/ assembly/ software from respective OEMs of the products and that no refurbished/ duplicate/ second hand components/ parts/ assembly/ software are being used or shall be used. In respect of licensed operating system, we undertake that the same shall be supplied along with the authorized license certificate with our name/logo. Also, that it shall be sourced from the authorized source for use in India.

In case, we are found not complying with above at the time of delivery or during installation, for the equipment already billed, we agree to take back the equipment already supplied at our cost and return any amount paid to us by you in this regard and that you will have the right to forfeit our EMD/ SD/ PSD for this bid or debar/ blacklist us or take suitable action against us.

Authorized Signatory

Name:

Designation:

Note: The signing Authority should be no lower than Company Secretary of the OEM.



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ANNEXURE-12: FINANCIAL BID UNDERTAKING

{on bidders Letter Head in Technical Bid}

To,
Registrar General,
Rajasthan High Court,
Jodhpur

Reference NO: HC/SK/2019-20/352 DATED : 04.09.2019

Dear Sir,

We, the undersigned bidder, having read & examined in detail, the Bidding Document, the receipt of which is hereby duly acknowledged, I/ we, the undersigned, offer to supply/ work as mentioned in the Scope of the Work, Bill of Material, Technical Specifications, Service Level Standards & in conformity with the said bidding document for the same.

I / We undertake that the prices are in conformity with the specifications prescribed. The quote/ price are inclusive of all cost likely to be incurred for executing this work. The prices are quoted as required in the price- bid given in **Annexure-7**.

I / We undertake, if our bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the schedule of Requirements.

I/ We hereby declare that in case the contract is awarded to us, we shall submit the contract performance guarantee as prescribed in the bidding document.

I / We agree to abide by this bid for a period equal to bid validity and it shall remain binding upon us and may be accepted at any time before the expiry of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

I/ We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

We understand that you are not bound to accept the lowest or any bid you may receive.

We agree to all the terms & conditions as mentioned in the bidding document and submit that we have not submitted any deviations in this regard.

Date:

Authorized Signatory

Name:

Designation:



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ANNEXURE-13: PERFORMANCE BANK GUARANTEE {to be submitted by the bidder's bank}

(To be submitted on Non-Judicial Stamp Paper in accordance with the Stamp Act and to be issued by a Nationalised/ Scheduled Bank having its branch at Jodhpur)
(Payable at par at Jodhpur)

To,

Registrar General,
Rajasthan High Court,
Jodhpur.

- a. In consideration of the Rajasthan High Court, Jodhpur (RHC) (hereinafter called "RHC") having agreed to exempt M/s (hereinafter called "the said Contractor(s)" from the demand, under the terms and conditions of an Agreement No..... dated made between the Rajasthan High Court, Jodhpur through Registrar General and (Contractor) for the work (hereinafter called "the said Agreement") of Security Deposit for the due fulfillment by the said Contractor (s) of the terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs.....(rupees only), we (indicate the name of the Bank), (hereinafter referred to as "the Bank") at the request ofContractor(s) do hereby undertake to pay to the Rajasthan High Court, Jodhpur an amount not exceeding Rs.....(Rupees.....only) on demand.
- b. We (Indicate the name of Bank), do hereby undertake to pay Rs..... (Rupees.....only), the amounts due and payable under this guarantee without any demur or delay, merely on a demand from the RHC. Any such demand made on the bank by the RHC shall be conclusive as regards the amount due and payable by the Bank under this guarantee. The Bank Guarantee shall be completely at the disposal of the RHC and We..... (Indicate the name of Bank), bound ourselves with all directions given by RHC regarding this Bank Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs.....(Rupees.....only).
- c. We..... (indicate the name of Bank), undertake to pay to the RHC any money so demanded notwithstanding any dispute or disputes raised by the contractor(s) in any suit or proceeding pending before any Court or Tribunal or Arbitrator etc. relating thereto, our liability under these presents being absolute, unequivocal and unconditional.
- d. We..... (indicate the name of Bank) further agree that the performance guarantee herein contained shall remain in full force and effective up to <DATE> and that it shall continue to be enforceable for above specified period till all the dues of RHC under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till the RHC certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges this guarantee.
- e. We (indicate the name of Bank) further agree with the RHC that the RHC shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the said Contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the RHC against the said Contractor(s) and to



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forbear or enforce any of the RFP terms for selection of Vendor for supply of all items throughout the State of Rajasthan (After Pre-Bid) terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Contractor(s) or for any forbearance, act or omission on the part of the RHC or any indulgence by the RHC to the said Contractor(s) or by any such matter or thing whatsoever which would but for this provision, have effect of so relieving us.

- f. The liability of us (indicate the name of Bank), under this guarantee will not be discharged due to the change in the constitution of the Bank or the contractor(s).
- g. We (indicate the name of Bank), lastly undertake not to revoke this guarantee except with the previous consent of the RHC in writing.
- h. This performance Guarantee shall remain valid and in full effect, until it is decided to be discharged by the RHC. Notwithstanding anything mentioned above, our liability against this guarantee is restricted to Rs..... (Rupees.....only).
- i. It shall not be necessary for the RHC to proceed against the contractor before proceeding against the Bank and the guarantee herein contained shall be enforceable against the Bank notwithstanding any security which the RHC may have obtained or obtain from the contractor.
- j. We (indicate the name of Bank) verify that we have a branch at Jodhpur. We undertake that this Bank Guarantee shall be payable at any of its branch at Jodhpur. If the last day of expiry of Bank Guarantee happens to be a holiday of the Bank, the Bank Guarantee shall expire on the close of the next working day.
- k. We hereby confirm that we have the power(s) to issue this guarantee in your favour under the memorandum and articles of Association/constitution of our bank and the undersigned is/are the recipient of authority by express delegation of power(s) and has/have full power(s) to execute this guarantee for the power of attorney issued by the bank.

Date (Signature)

Place (Printed Name)

(Designation)

(Bank's common seal)

In presence of:

WITNESS (with full name, designation, address & official seal, if any)

(1)

(2)

Bank Details

Name & address of Bank:

Name of contact person of Bank:

Contact telephone number:



GUIDELINES FOR SUBMISSION OF BANK GUARANTEE

The Bank Guarantee shall fulfil the following conditions in the absence of which they cannot be considered valid: -

1. Bank Guarantee shall be executed on Non- Judicial Stamp Paper of applicable value purchased in the name of the bank.
2. Two persons should sign as witnesses mentioning their full name, designation, address and office seal (if any).
3. The Executor (Bank Authorities) may mention the Power of Attorney No. and date of execution in his/ her favour authorizing him/ her to sign the document. The Power of Attorney to be witnessed by two persons mentioning their full name and address.
4. The Bank Guarantee should be executed by a Nationalised Bank/ Scheduled Commercial Bank only.
5. Non – Judicial Stamp Paper shall be used within 6 months from the date of Purchase of the same. Bank Guarantee executed on the Non-Judicial Stamp Paper after 6 (six) months of the purchase of such Stamp Paper shall be treated as non-valid.
6. The contents of Bank Guarantee shall be strictly as per format prescribed by RHC.
7. Each page of Bank Guarantee shall bear signature and seal of the Bank and B.G. number.
8. All corrections, deletions etc. in the Bank Guarantee should be authenticated by signature of Bank Officials signing the Bank Guarantee.
9. Bank should separately send through registered post/courier a certified copy of Bank Guarantee, mentioning Bid reference, Bid title and bidder name, directly to the Purchaser at the following address:

Registrar General, Rajasthan High Court, Jodhpur



RAJASTHAN HIGH COURT, JODHPUR

Phone No. 0291-2541338, 2545516 Fax No. 0291-2546974, Pin Code – 342001, Email – hc-ri@nic.in

ANNEXURE-14: MANUFACTURER'S AUTHORIZATION FORM (MAF)

{to be filled by OEM's authorized partner}

To,
Registrar General,
Rajasthan High Court,
Jodhpur

Subject: Issue of the Manufacturer's Authorization Form (MAF)

Reference **NO: HC/SK/2019-20/352 DATED : 04.09.2019**

Sir,

- 1) We {name and address of the OEM} who are original equipment manufacturers (OEMs) do hereby authorize {M/s _____} who is our Authorized Channel Partner (if applicable) to bid, negotiate and conclude the contract with you against the aforementioned tender reference for the following Hardware/ Software item(s) manufactured by us:

Item No.	Equipments	Qty.	Unit	Period of Comprehensive OEM Validity period	Period of end of sale (in months)	Period of end of service (in yrs.)	Period of back to back support (in yrs.)

- 2) We undertake to provide Comprehensive OEM Validity period for the offered Hardware / Software for the period mentioned above.
- 3) We undertake that the item/ items (equipment & software) being quoted is/ have not been and is/ are not likely to be declared end of sale for period mentioned above from the date of bid submission.
- 4) We undertake that the item/ items (equipment & software) being quoted is/ have not been and is/ are not likely to be declared end of sale for period mentioned above from the date of bid submission.
- 5) We undertake that Hardware/ Software offered by the bidder for back to back support, updates and patches for the period mentioned above.

Yours faithfully,

For and on behalf of M/s (Name of the OEM)

(Authorized Signatory)

Name, Designation & Contact No.:

Address: _____

Seal:



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ANNEXURE-15: Delivery Challan cum Installation Report

As a proof of Delivery and installation, the Bidder shall collect signed Delivery Challan cum Installation from the concerned Nodal Officer / Authorized Representative of District and submit the same as a proof of Final Delivery as per the below mentioned template:

CONSOLIDATED PROOF OF INSTALLATION REPORTS AT DISTRICT COURT,(NAME)

Annexure -A

Work Order No. :-				Work Order Date :-		
Sr. No.	Court Complex Name & Address	Item Name	Serial No. of the Item	Date of Installation	Name of the Nodal Officer	Remarks

All items have been delivered & successfully installed at each site as per the Work order.

(Sign & Stamp)

Senior Most Judicial Officer

(Only in case of HQ's other than District HQ's)

(Sign & Stamp)

Nodal Officer

(Sign & Stamp)

Vendor Representative

Please ensure that signatures are taken on each page of the consolidated report.

Annexure-B

Verification Certificate

Verified that in District, delivery and installation of DSC as per enclosed sheet has been executed in terms of the Work Order No. dated and Guidelines dated issued by Hon'ble Rajasthan High Court.

Verified by

Name.....

System Officer

Counter Verified by-

Name

Designation

Nodal Officer,

District Court Computer Committee



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ANNEXURE-16: DRAFT AGREEMENT FORMAT

(As per rules 0.25% of supply order or maximum Rs. 15,000/- Non-Judicial Stamp Paper)
{to be signed by selected bidder(s) and tendering authority}

An agreement made this _____ (enter date of Agreement) between _____ (enter your firm's name & address) (hereinafter called "the approved supplier", which expression shall, where the context so admits, be deemed to include his heirs, successors, executors and administrators of the one part and the RHC which expression shall, where the context so admits, be deemed to include his successors in office and assigns of the other part.

Whereas the approved supplier has agreed with the RHC to supply to the Registrar General, Rajasthan High Court, Jodhpur, Rajasthan on behalf of (enter name of client organisation) to its various Offices as well as at its branch offices throughout Rajasthan, all those articles set forth in our Work Order No.

_____ Dated _____ appended hereto in the manner set forth in the conditions of the bidding document and contract appended herewith and at the rates set forth in the said order.

And whereas the approved supplier has deposited a sum of Rs. _____ in the form of: -

- Cash/ Bank Draft No./ Banker Cheque/ Bank Guarantee No. _____ dated. _____ valid upto _____.
- Post Office Savings Bank Pass Book duly hypothecated to the Departmental authority.
- National Savings Certificates / Defence Savings Certificates / Kisan Vikas Patras or any other script / instrument under National Saving Schemes for promotion of Small Savings, if the same can be pledged under the relevant rule. (The certificates being accepted at surrender value) as security for the due performance of the aforesaid agreement which has been formally transferred to RHC.

Now these Present witness:

- In consideration of the payment to be made by the RHC through cheque/ DD at the rates set forth in the Work Order hereto appended the approved supplier will duly supply the said articles set forth in our Work Order No. _____ dated ____/____/20____ thereof in the manner set forth in the NIT, Tender Form, Instructions to Bidders, Terms of Reference, General and Special Conditions of the Tender and Contract, Technical Bid and Financial Bid along with their enclosures.
- The NIT, Tender Form, Scope of Work, General and Special Terms & Conditions of the Tender and Contract, Technical Bid and Financial Bid along with their enclosures enclosed with the Tender Notice **HC/SK/2019-20/352 DATED : 04.09.2019** and also appended to this agreement will be deemed to be taken as part of this agreement and are binding on the parties executing this agreement.
- Letter Nos. _____ dated _____ received from {bidder} and letter Nos. _____ Dated _____ issued by the RHC and appended to this agreement shall also form part of this agreement.
- The RHC do hereby agree that if the approved supplier shall duly supply the said articles in the manner aforesaid observe and keep the said terms and conditions, the RHC will through cheque/ DD pay or cause to be paid to the approved supplier at the time and the manner set forth in the said conditions, the amount payable for each and every consignment.
- The mode of payment will be as specified in this bidding document/ work order.

The prescribed scope of work/ requirement of services and deployment of technical resources shall be effected and completed within the period as specified in the Work Order.



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In case of extension in the delivery period/ completion period with liquidated damages, the recovery shall be made on the basis of following percentages of value of stores/ works which the bidder has failed to supply or complete the work.

No.	Condition	LD %*
I.	Delay up to one fourth period of the prescribed delivery period of the lot & completion of work	2.5 %
II.	Delay exceeding one fourth but not exceeding half of the prescribed delivery period of the lot & completion of work	5.0 %
III.	Delay exceeding half but not exceeding three fourth of the prescribed delivery period of the lot & completion of work	7.5 %
IV.	Delay exceeding three fourth of the prescribed delivery period of the lot & completion of work	10.0 %

Note:

- Fraction of a day in reckoning period of delay in supplies and completion of work shall be eliminated, if it is less than half a day.
- The maximum amount of liquidated damages shall be 10% of the desired Lot.
- *The percentage refers to the payment due for the associated milestone/lot.

If the supplier requires an extension of time in completion of contractual supply on account of occurrence of any hindrances, he shall apply in writing to the authority which had placed the supply order, for the same immediately on occurrence of the hindrance but not after the stipulated date of completion of supply.

Delivery period may be extended with or without liquidated damages if the delay in the supply of goods is on account of hindrances beyond the control of the bidder.

Validity period/ Services shall be provided by the bidder as per terms and conditions of the RFP and Contract.

All disputes arising out of this agreement and all questions relating to the interpretation of this agreement shall be decided by the RHC and the decision of the RHC shall be final.

In witness whereof the parties here to have set their hands on the ____ day of ____ (Year).

Signature with Seal of the Approved
supplier/ bidder

Signature for and on behalf of
Registrar General, RHC, Jodhpur

Designation:

Designation:

Date:

Date:

Witness No.1

Witness No.1



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Annexure – 17 : List of Court for Service Support **(Infrastructure/Service Centre Available with Bidder)**

Bidder must have District wide infrastructure support in the form of direct service centers or their franchisees in all the Districts. The bidders must submit details of their infrastructure with reference to locations and technical manpower, availability of inventory of spares etc. and also indicate their business model for providing validity period and after sales support for the aforementioned. The Rajasthan High Court reserves the right to disqualify the bidder based on its past performance as experienced by the Rajasthan High Court, during the last three consecutive years. **Bidders should also provide escalation matrix for their sales & support function.**

Sr. No.	District Name	Own/Franchisee Support Centers	Contact Details such as Names, phones, e-mails, website etc.	Manpower	Escalation Matrix
1	Ajmer				
2	Alwar				
3	Banswara				
4	Baran				
5	Barmer				
6	Bharatpur				
7	Bhilwara				
8	Bikaner				
9	Bundi				
10	Chittorgarh				
11	Churu				
12	Dausa				
13	Dholpur				
14	Dungarpur				
15	Hanumangarh				
16	Jaipur				
17	Jaisalmer				
18	Jalore				
19	Jhalawar				
20	Jhunjhunu				
21	Jodhpur				
22	Karauli				
23	Kota				
24	Nagaur				
25	Pali				
26	Pratapgarh				
27	Rajsamand				
28	Sawai Madhopur				
29	Sikar				
30	Sirohi				
31	Sri Ganganagar				
32	Tonk				
33	Udaipur				



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ANNEXURE – 18 :RTGS DETAILS OF FIRM (ON FIRM LETTER HEAD)

(Must be filled)

Dear Sir,

We hereby confirm that we are willing to opt for payment to be received through RTGS / NEFT. The bank details duly confirmed by bank, for receipt of payment against material supply/services, miscellaneous dues.

Bank Details

- a. Account No. :
- b. Type of Account :
- c. Bank Name :
- d. Branch Name & Address :
- e. Contact No. of the branch :
- f. IFSC No. :
- g. PAN No. :

Communication Details

- 1. Email ID :
- 2. Cell No. :

We authorize you to deduct necessary bank charges of NEFT/RTGS .

We have forwarded a soft copy of the above details to hc-rj@nic.in on date__

Yours faithfully,

(Signature & Name of auth. sign. with company/firm stamping)

Bank Confirmation

Certified that the furnished above bank details are correct as per our records.

Bank's Stamp

Authorized Signatory_____ Date ____



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Annexure - 19 List of Necessary Required Document for Qualifying in Technical Bid

सभी निविदादाता फर्म उनके द्वारा <https://eproc.rajasthan.gov.in> साइट पर आनलाईन अपलोड किये जाने वाले प्रत्येक दस्तावेज पर फर्म की मोहर लगाकर हस्ताक्षर करते हुये पृष्ठ संख्या अंकित करें। तत्पश्चात उसके अनुरूप ही स्वयं के लेटर हेड पर नीचे वर्णित सूची को भर कर संलग्न करना अनिवार्य है।

No.	Basic Requirement as per RFB	Specific Requirements	Documents Required	Must write Page No. where document attached
1	(1) Legal Entity	1. The bidder should be a company/Distributor/ registered firm. 2. The Bidder shall be an OEM/Distributor. In the alternative, an OEM may authorize its one or more Partner to bid.	1. Copy of Certificate(s) of incorporation 2. Authorization Certificate from OEM (in case of partner)	
2	(2) Net Worth	The net worth of the bidder in the last financial year, i.e. 2018-2019, should be positive. The bidder's total annual turnover from sales and support services of servers in India should be Rs. 6,00,000/- aggregate in last three years:	Consolidated CA Certificate with CA's Registration Number/ Seal indicating net worth of the firm in last three financial year.	
3	(3) Sales in India	The OEM/Distributor should have ready to supply in one shot in specific time.	Statutory Auditor Certificate or Certificate from the Company Secretary of the OEM / Distributor clearly specifying year wise sales of these type of items in India	
4	Tax registration and clearance	The Bidder should have a registered number of i. GST/VAT/Sales Tax where his business is located ii. Service Tax iii. Income Tax / PAN / TIN number. iv. All other applicable taxes	- Copies of relevant registration certificates - Valid VAT clearance certificate upto date from the CTO of the circle concerned/ PAN No.	
5	Blacklisting	A bidder who is blacklisted from any other Govt. Institution not eligible to participate in this project. Similarly bidder debarred from participating in any procurement activities for fraudulent or corrupt practices by any State or Central Government or UT in India are not allowed to bid.	A Self Certified letter as given in the Annexure-10 An affidavit (on Non-Judicial Stamp of Rs 100/-)	
6	Service Support Centre	1. The bidder should have Service Support Centre / Resident Engineers available at all 33 District in Rajasthan 2. If the Bidder does not have any operational Service Support Centre /Resident Engineer in above places, the bidder shall submit an undertaking to	Details / Undertaking for setting up Service Support Centres / deployment of Resident Engineers in Rajasthan	



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		establish Service Support Centres / appoint and deploy Resident Engineers at above places within 24 Hrs and repair within 05 days from the Date of Issue of Work Order and before signing of Agreement.		
7	Registration of the Bidder:	The bidder should be registered body under the Societies Registration Act/Indian Religious and Charitable Act/Indian Trust Act/Companies Act or their state counterparts for more than three years at the time of submission of proposal.	Copy of Certificate(s) of Registration	
8	Experience in implementation and management of such projects/ schemes:	Minimum three year of experience in implementation of this project. The work-orders and/or any other supporting documents/experience certificates issued by the competent authority of the client pertaining to such works done satisfactorily in the past should be provided. Executed supply order/experience certificate. Executed supply order/experience certificate. Proof of completion of at least two multi-locations similar IT hardware supply or other similar projects for each item (individual) worth of minimum amount of Rs.50,000/- , for each Enclose relevant Documentary proof. Self Certification on company. Letter head signed by the authorized signatory as given in the format attached below to be furnished by the bidder in compliance of this clause. However, the Rajasthan High Court, Jodhpur reserves the right to seek additional Supporting documents for the above Projects.	Copy of work order	
10	Financial Soundness/Stability:	A proposal may come from a single entity having a minimum average annual turnover as per norms for last three financial years. The bidder must attach audited accounts as supporting documents. Unaudited accounts will not be considered	Copy of financial statement	
11	Declarations:	Every bidder is supposed to submit a declaration in following annexures:- Annexure A:- Compliance with the Code of Integrity and no Conflict of Interest. Annexure B:- Declaration by the bidder regarding qualifications. Annexure C:- Grievance Redressal during procurement process Annexure D:- Additional Condition of Contract.	Annexure-A Annexure -B Annexure -C Annexure D	
12	Fee Document	Fee Details		
		Tender Fee	Scanned copy of Fee Receipt / DD/ Banker's Cheque	
		RISL Processing Fee	Scanned copy of DD/ Banker's Cheque	
		EMD (2% of estimated cost of items for which bid is submitted)	Scanned copy of DD/ Banker's Cheque / Bank Guarantee as per RTPP Rules, 2013	
13	RTGS Details of Firm	on Letter Heads	as per Annexure-21	
14	Document	Pre-Qualification & Technical Documents	Document Format	



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	Required	Bill of Material (BOM)	as per Annexure-1	
		Technical Specification	as per Annexure-2	
		Compliance sheet as per Annexure- 2 from OEM on their letterheads.	as per Annexure-3	
		Covering Letter – Technical Bid On bidder's letter head duly signed by authorized signatory	as per Annexure-5	
		Tender Form	as per Annexure-6	
		Proposal Format for Organization	as per Annexure-7	
		Bidder Authorisation Certificate	as per Annexure-8	
		Self Declaration "No Blacklisting"	as per Annexure-9	
		Certificate of Conformity/No deviation	as per Annexure-10	
		Undertaking on Authenticity	as per Annexure-11	
		Financial Bid undertaking (on bidders letterhead in technical bid)	as per Annexure-12	
		Manufacturer's Authorization Form(MAF)	as per Annexure-14	
		Service Support Centre List	as per Annexure-17	
15	Complete BID Documents (Page 1 to 58) with Seal & Sign of Competent Authority			

Note: -1 उक्त वर्णित Annexure के अतिरिक्त सभी फर्मों को निविदा प्रपत्र में दर्शाई गई समस्त नियम एवं शर्तों से सहमति बाबत निविदा के प्रत्येक पृष्ठ पर (1 से 58) पर हस्ताक्षर मय मोहर कर आवश्यक रूप से संलग्न करना होगा।

Note: -2 चेक लिस्ट नही भरने की स्थिति में निविदा पर विचार नहीं किया जायेगा, जिसकी जवाबदेही स्वयं फर्म की होगी।

Note: -3 - निविदादाता फर्म द्वारा उपरोक्त चेक लिस्ट में वर्णित सभी दस्तावेजों की प्रति जिसे आप द्वारा (फर्म द्वारा) आनलाईन स्कैन कर अपलोड किये गये हैं को दिनांक 17.09.2019 को दोपहर 02.00 बजे तक आवश्यक रूप से कार्यालय के भण्डारगृह में जमा करावें।