

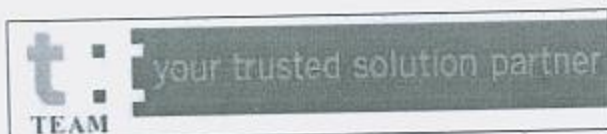
Team Call Logging Process

Customer can log a call to our customer care centre by sending an Email at customercare@teamcomputers.com

Also customer can call at below toll free #

Phone (Airtel) 1800 102 4200

Phone (MTNL/BSNL) 1800 11 4200



Customer Call Login Form:

(Please fill all the information)

1. Customer Name	
2. Address1	
3. Address 2	
4. Contact Person	
5. Phone/Mobile No.	
6. Email Address	
7. Serial No Note- (a).Only one serial no per mail (b).No space is allowed between serial no	
8. Problem Description In Detail	



Contact / Escalation Matrix for Support - Team Computers

	Level I	Level II	Level III
Nationally			
Name	Kailash Joshi	Komal Verma	PremLata Arya
Landline	011-39335253	011-39335201	011-39335110
Mobile	09313030098	09643326503	09643326566
Email	kailashjoshi@teamcomputers.com	komal.verma@teamcomputers.com	premlata.arya@teamcomputers.com